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# TRAVEL PROFESSIONALS' GRAND VOYAGES SELLING GUIDE

*September 2018–April 2019*

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Holland America Line®  
SAVOR THE JOURNEY





# WHAT MAKES A GRAND VOYAGE GRAND

*More ports. Longer stays. Luxurious overnights ashore. Experience more of everything on a Grand Voyage — from world capitals to iconic landmarks to hidden gems.*

## ONE-OF-A-KIND EVENTS AND EXPERIENCES

When your clients embark on a Holland America Line Grand Voyage, they awaken each day to the promise of another epic adventure. Travel to Earth's most fascinating places, taking advantage of extended stays and overnights in a number of our most popular ports. Along the way, they enjoy special events, expanded activities, surprise gifts and a level of service that can only be achieved on a voyage of such duration. Attend festive gala nights and an exclusive Captain's Grand Voyage dinner. Savor seldom-repeated menus featuring regional cuisine and the freshest local ingredients.

## MORE MEANINGFUL TRAVEL WITH EXPLORATIONS CENTRAL

Explorations Central™ (EXC™) offers indispensable travel resources and engagement opportunities — on board and ashore. EXC includes **EXC Guides™**, whose storytelling inspire enthusiasm for each destination, and **EXC Talks™**, which offer a local's perspective; **EXC Encounters™**, bringing local experts on board to share insights on history and culture; informative and practical resources such as **EXC Port Planners™**, **EXC Port Maps™** and the **EXC Channel™**; and our **EXC Tours™**, which offer authentic, immersive travel experiences.



Java, Indonesia



Buenos Aires, Argentina



Japan



Australia

## TOP-5 REASONS TO BOOK GRAND VOYAGES WITH HOLLAND AMERICA LINE

**Itineraries Crafted with Input from Guests**  
From well-known destinations to hidden gems, our itineraries include the places people most want to visit because we design them with input from our guests. They feature overnight stays in many of our most popular ports, so your clients have time to explore such iconic places as Machu Picchu, the Great Wall of China and others.

**A Sense of Community**  
A Grand Voyage is a once-in-a-lifetime experience shared by like-minded travelers. After weeks of adventures in far-flung places and days at sea with ample time for getting acquainted, guests come together as a warm and welcoming community, and individuals who began as strangers form enduring friendships.

**Enhanced Onboard Experience**  
Crews on our Grand Voyages are handpicked to ensure your clients receive expert, attentive service throughout the many leisurely days at sea and busy days in port. Dining is elevated with seldom-repeated menus highlighting regional cuisines and local ingredients. And onboard activities include gala celebrations, theme nights and special events — from a festive Chinese New Year celebration to a James Bond sommelier dinner with fine wines, gourmet food and a spy-novel plot.

**Outstanding Value**  
Grand Voyages are an outstanding value. They offer longer itineraries with many more ports. They also offer convenience and peace of mind. Rather than flying from one destination to the next, sorting out airports, hotels and meals, guests can simply relax and enjoy the journey with our all-inclusive fares.

**A Full Voyage or Segments**  
We offer Grand Voyages in Asia and the Pacific, South America and Antarctica, and a full circumnavigation of the globe on our 113-day Grand World Voyage. Almost all begin or end in such convenient U.S. cities as Ft. Lauderdale or Los Angeles. Guests who'd prefer a shorter seagoing adventure can choose one or more Grand Voyage segment cruises.



### 2018 GRAND ASIA & PACIFIC VOYAGE

A sweeping exploration of the exotic lands that rim the Pacific. Call on dazzling cities in Japan, China and Vietnam; the Great Barrier Reef, with its incredible seascapes; and dreamy South Pacific isles.

### 2019 GRAND WORLD VOYAGE

Guests explore the world's most iconic cities and culturally rich capitals in Australia, Asia, Europe and beyond, visiting renowned UNESCO World Heritage sites and discovering hidden gems in remote, far-flung destinations.

### 2019 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

This circumnavigation of South America lets guests see it all — from the Peruvian Andes to Brazil's exotic Amazon to the ethereal ice world of Antarctica.





Australia

GRAND VOYAGES



Singapore

# GRAND ASIA & PACIFIC VOYAGE

82 days | Sep 30, 2018 | ms Amsterdam

After sailing east to the exotic worlds of Japan, China and Indonesia, this voyage ventures Down Under and through the South Pacific, overnighting in six iconic cities along the way.



Hoi An, Vietnam



82-DAY ITINERARY

## GRAND ASIA & PACIFIC VOYAGE

### DAYS 0-22 JAPAN

With a convenient roundtrip sailing from **Los Angeles**, planning is a breeze. Photograph Japan's iconic national bird at the Japanese Crane Reserve in **Kushiro** and the shrines of Kamakura near **Yokohama**. Breathtaking views of Mount Fuji and the stunning red *torii* gates add to your experiences.

### DAYS 23-36 CHINA & TAIWAN

Explore **Taipei's** Pao-An Temple, a magnificent structure dedicated to Pashen Tati, the god of medicine. Overnights in **Beijing**, **Shanghai** and **Hong Kong** let you visit the Forbidden City, the Great Wall, the Terra-cotta Army and vibrant Macau.

### DAYS 37-47 VIETNAM, SINGAPORE & INDONESIA

Ride a rickshaw through **Nha Trang**, explore the secret Cu Chi tunnel complex in **Phu My**, and watch **Singapore** light up from a giant observation wheel during your overnight stay. Look out over a sea of stupas from the top of Borobudur, the Great Stupa, near **Semarang**. See the famous dragons on **Komodo Island**.

### DAYS 48-64 AUSTRALIA & NEW CALEDONIA

Wander through monsoon forests, coastal dunes, mangroves and open woodlands at **Darwin's** botanic gardens. Count the 37 bridges you cross on the Kuranda Scenic Railway from **Cairns**. Hold tight as you climb **Sydney's** Harbour Bridge during your overnight stay. Kayak the winding Dumbea River through eucalyptus forests in **Nouméa**.

### DAYS 65-74 FIJI & SAMOA

In **Port Denerau** relax, refresh and indulge in some retail therapy, or hop a boat to a nearby island. Watch Fiji's firewalkers stroll across sunset-red coals. Share a *kava* ceremony and *umu*-cooked feast with Samoans in **Apia**.

### DAYS 75-82 HAWAII

The Pearl Harbor Historic Sites and a mouthwatering luau consume your time in **Honolulu** and **Lahaina**. Take in the majestic views on the famous Road to Hana. Enjoy a final exquisite meal in the Pinnacle Grill as you make your way back to **Los Angeles**.

## 2018 GRAND ASIA & PACIFIC VOYAGE SEGMENTS

Sep 30	82-Day	Roundtrip Los Angeles
Sep 30	34-Day	Los Angeles to Hong Kong
Sep 30	57-Day	Los Angeles to Sydney
Nov 4	23-Day	Hong Kong to Sydney
Nov 4	48-Day	Hong Kong to Los Angeles
Nov 27	25-Day	Sydney to Los Angeles

Hong Kong, China







Bali, Indonesia



Barcelona, Spain

## GRAND VOYAGES

# GRAND WORLD VOYAGE

113 days | Jan 22, 2019 | ms Amsterdam

Guests explore over 40 ports of call and overnight in six magical cities, all while enjoying the pleasures of the mid-sized *ms Amsterdam*.



Bora-Bora, Society Islands



## 113-DAY ITINERARY

# GRAND WORLD VOYAGE

DAYS  
0-33

### PANAMA CANAL & FRENCH POLYNESIA

Standing at your ship's rail, surveying the massive locks as you transit the **Panama Canal** is an experience you'll never forget. Take in the warm beauty of a sunset sail during an extra-long day in **Papeete**. Go off the beaten path with a 4x4 adventure through the lush valleys of **Bora-Bora**.

DAYS  
34-52

### NEW ZEALAND & AUSTRALIA

Head up to the observation deck of the famous Sky Tower – the tallest building in the Southern Hemisphere – for breathtaking views of **Auckland** and the Hauraki Gulf. Spend an evening at the world-renowned Opera House during an overnight in **Sydney**.

DAYS  
53-82

### ASIA

In **Bali** witness the excitement of costumed dancers walking barefoot over glowing coals during unique *kecak* and fire dances. Another overnight, this time in **Singapore**, rewards you with beautiful temples, historic riverboat rides, exotic flavors and more. Visit the Dr. Bhau Daji Lad Mumbai City Museum, a gorgeous example of Renaissance revival architecture.

DAYS  
83-90

### MEDITERRANEAN

Just outside **Naples**, explore Pompeii, where the summer villas of ancient Rome's elite testify to the power of nature. Sample tapas along **Barcelona's** tree-lined Las Ramblas. Cruise the Tagus River past such iconic **Lisbon** landmarks as the Castelo de São Jorge.

DAYS  
91-109

### NORTHERN EUROPE

Tour the D-Day beaches of **Normandy**, site of WWII's decisive Allied invasion. Experience **Amsterdam's** famed Rijksmuseum and Van Gogh Museum. Retrace the life of **Copenhagen's** Hans Christian Andersen, starting with statue of *The Little Mermaid*. Bike around **Oslo**, stopping at the Royal Palace and Frogner Sculpture Park. In **Dublin**, quaff a pint of Guinness and take a walking tour through Irish history.

DAYS  
110-113

### ATLANTIC OCEAN

Unwind during a journey across the Atlantic. Walk pink-sand beaches, enjoy a spot of lunch in a friendly pub or golf at a world-class course on the oh-so-British island of **Bermuda**.

## 2019 GRAND WORLD VOYAGE SEGMENTS

Jan 22	113-Day	Roundtrip Ft. Lauderdale
Jan 22	34-Day	Ft. Lauderdale to Auckland
Jan 22	42-Day	Ft. Lauderdale to Sydney
Jan 22	59-Day	Ft. Lauderdale to Singapore
Feb 26	25-Day	Auckland to Singapore
Mar 6	26-Day	Sydney to Mumbai (Bombay)
Mar 23	26-Day	Singapore to Barcelona
Mar 23	54-Day	Singapore to Ft. Lauderdale
Apr 1	25-Day	Mumbai (Bombay) to Amsterdam
Apr 18	28-Day	Barcelona to Ft. Lauderdale
Apr 26	20-Day	Amsterdam to Ft. Lauderdale

Singapore







Antarctica

GRAND VOYAGES

# GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

80 days | Jan 4, 2019 | ms Prinsendam

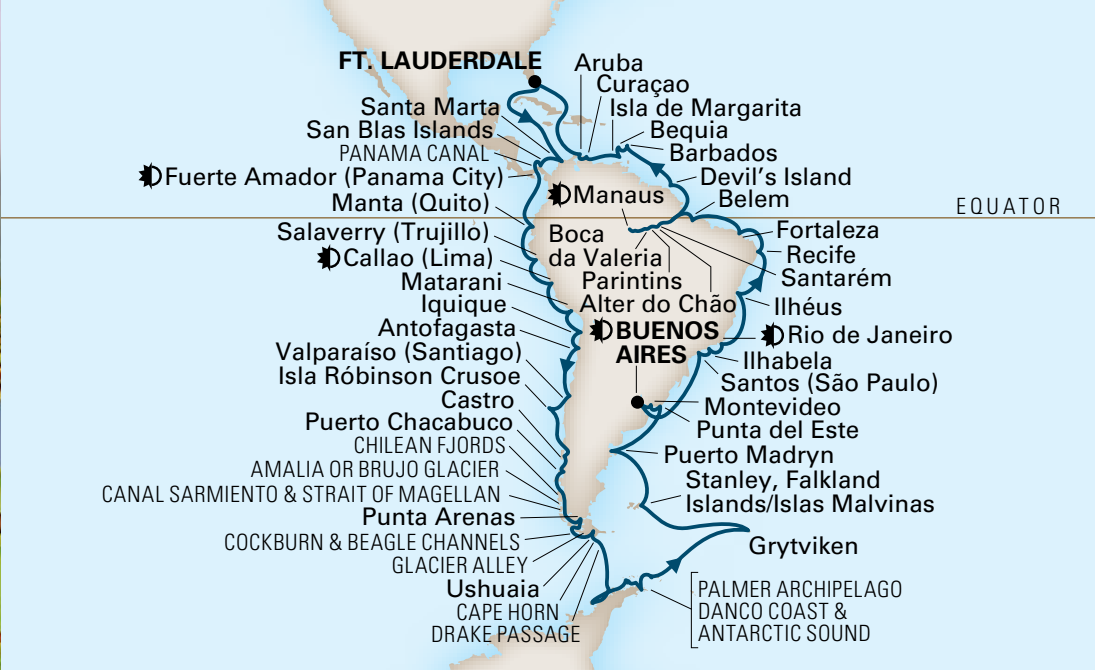
Every key region, including the Antarctic Sound and Falkland Islands, is included in this continental circumnavigation.



Amazon



Rio de Janeiro, Brazil



## 80 -DAY ITINERARY

### GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

- DAYS  
0-9

**PANAMA CANAL**  
Explore **Santa Marta**, the oldest city in Colombia, fringed by beautiful beaches and lush mangrove forests. Experience the thrill of cruising from one ocean to another as you transit the magnificent **Panama Canal**.
- DAYS  
10-29

**PERU & CHILE**  
Shop for one-of-a-kind native pottery, jewelry and other handicrafts in **Lima's** colorful Miraflores district. Fall in love with **Valparaíso** and its vibrantly colored houses decorating steep hillsides. Then your ship cruises the meandering paths of the **Chilean Fjords** as they take you past rugged mountains and glistening glaciers.
- DAYS  
30-48

**ANTARCTICA & ARGENTINA**  
In Antarctica experience a frozen world that teems with life, from gentoo penguins to Weddell seals. Your voyage includes spectacular scenic cruising in the **Palmer Archipelago**, the **Danco Coast** and the **Antarctic Sound**. During your overnight in **Buenos Aires**, visit a local wine venue and sample some of the best vintages Argentina has to offer, paired with delicious tapas. Then keep the evening moving with a tantalizing tango performance.
- DAYS  
49-80

**BRAZIL, THE AMAZON & THE CARIBBEAN**  
In **Rio de Janeiro**, a cable car takes you to the top of Sugarloaf Mountain for a sunset viewing that is second to none. Arrive for your overnight in **Manaus** and spend your evening at the world-famous Teatro Amazonas opera house. From opera to jazz, this pink-and-white architectural marvel presents a variety of live performances. Rain forest surrounds you and extends in every direction as you cruise the **Amazon River**. In **Barbados** a beach chair and umbrella await your relaxation, and afternoon tea is a must. Wander the city center of Willemsted, **Curaçao**, among charming, pastel-colored buildings with ornate façades. Experience the beauty of **Aruba** by semi-submarine and see a shipwrecked WWII freighter, as well as an amazing array of marine life.



## 2019 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE SEGMENTS

Jan 4	80-Day	Roundtrip Ft. Lauderdale
Jan 4	45-Day	Ft. Lauderdale to Buenos Aires
Feb 18	35-Day	Buenos Aires to Ft. Lauderdale



Quito, Ecuador





# HOLLAND AMERICA LINE ACADEMY TRAINING ONLINE

*Visit one of our most enriching destinations*

## WHAT OUR GRADUATES ARE SAYING

“I am very impressed with what this course covered and how it concentrated on not only the ins and outs of Holland America Line but also on being a successful agent selling the product.”

*Georganna Cross, CTC MCC,  
Cruises and Tours Unlimited / GG Travels*

“Good tips and suggestions — especially for home-based agents.”

*Joanne Drennan, London ECSC*

“I have really enjoyed this course and have learned quite a bit of information about Holland America Line and the destinations. It is the best cruise course!”

*Maureen Craven, Travel Time Agency*



Holland Academy Line Academy is designed to support travel professionals in their quest for continuing knowledge about travel sales, the cruise industry and Holland America Line. The program certifies those who complete all of the Core Courses, enabling them to use this status and their new knowledge to become more effective in selling cruises. Utilizing video and interactive technology, the program is conducted completely online at the students’ own pace. Over 20,000 travel professionals have graduated from Holland America Line Academy.

## ENRICHING PROGRAM FEATURES

- Training interaction, such as large-format virtual tours and full-screen embedded videos
- Instant exam results
- Training on handheld devices
- Ability to leave feedback and comments
- New Specialist Training courses, starting with Alaska & the Yukon: The Great Land = Great Sales for You

## GRADUATION BENEFITS

- Graduates of Holland America Line Academy receive valuable benefits, including
- Online, downloadable graduation certificate
- Personalized, hand-signed certificate
- us\$50 Onboard Spending Credit
- Training credits in select markets towards professional accreditation

We’re proud of our graduates and of the education and benefits we’ve provided to help them succeed. We hope you’ll take advantage of Holland America Line Academy and improve your ability to grow your business.

*Access Holland America Line Academy  
through PartnerSHIPS Portal,  
GoHAL.com or halacademy.com.*

# CONTACT INFORMATION FOR TRAVEL PROFESSIONALS

*All times shown are Pacific Time*

## Sales Support Team

**Phone:** 1-800-544-0443, option 4  
**Email:** sales@hollandamerica.com  
**Hours:** Monday–Friday 6:00 am–4:30 pm

To contact your Sales Support Team.

## PartnerSHIPS Portal

**Website:** PartnerSHIPS Portal at GoHAL.com  
**For Login Issues:** Phone: 1-800-544-9032  
**For General Instructions:** Phone: 1-800-544-0443, option 4

Access POLAR Online to book cruises and Land+Sea Journeys, set up and manage existing groups and search pricing and commission refunds. Use Promo Toolkit to design ready-to-use flyers, emails, print and web ads. Download images; access group information, promotional information, sales and marketing tools, training and industry news; order sales materials and more.

## Access & Compliance

**Phone:** 1-800-547-8493  
**Fax:** 1-800-577-1731  
**Email:** halw\_access@hollandamerica.com  
**Hours:** Monday–Friday 8:00 am–5:00 pm

Your contact for arrangements regarding guests with disabilities and medical needs. Special Requirements Information forms should be submitted to this department.

## Air/Sea

**Phone:** 1-800-628-4771  
**Email:** airsea\_customer\_service@hollandamerica.com  
**Hours:** Monday–Friday 6:00 am–6:00 pm

For air itineraries in conjunction with cruises or Land+Sea Journeys for guests who have purchased Holland America Line’s Flight Ease®.

## Brochures & Sales Materials

**In U.S. phone:** 1-800-626-9900  
**In Canada phone:** 1-800-663-5384  
**Hours:** Monday–Friday 6:30 am–3:15 pm

To request brochures and sales materials. You can also view and order online at PartnerSHIPS Portal at GoHAL.com.

## Documentation

**Phone:** 1-877-425-2236  
**Email:** hal\_documentation@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

For Guest Cruise Document inquiries for Holland America Line. Also visa information, including mailing and referral to visa processing company.

## Group Administration

**Phone:** 1-888-425-9477  
**Email:** groups@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

To set up new group requests. Use to select initial GAP amenities, direct questions regarding outstanding allotments and recalls occurring prior to 90 days and finalization of groups.

To set up standard groups and manage existing groups using POLAR Online, please see PartnerSHIPS Portal at GoHAL.com.

## Group EXC Tours™

**Phone:** 1-888-253-4780  
**Fax:** 1-206-281-5192  
**Email:** hal\_group\_shore\_excursions@hollandamerica.com

To customize group shore excursions to suit your group’s special needs.

## Guest Relations

**Phone:** 1-800-599-8256  
**Fax:** 1-206-905-8962  
**Email:** guestrelations@hollandamerica.com

Inquiries, compliments and concerns on current or past sailings.

## Holland America Line Academy

**Website:** halacademy.com  
**Email:** halacademy@hollandamerica.com

Training program that provides practical tools to help travel professionals sell and service their clients with confidence and maximize their sales efforts.

## Incentives & Charters

**Phone:** 1-800-445-3731  
**Email:** hal\_charters\_&\_incentives@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

Inquiries and bookings for incentive groups and ship charters.

## EXC Tours™

**Phone:** 1-888-425-9376  
**Hours:** Monday–Friday 6:00 am–6:00 pm  
Saturday–Sunday 8:00 am–4:30 pm

To book shore excursions online, visit hollandamerica.com.

## Mariner Society®

**Phone:** 1-800-547-9139  
**Fax:** 1-206-270-6038  
**Email:** reservation\_accounting@hollandamerica.com  
**Hours:** Monday–Friday 8:00 am–5:00 pm

For questions about a guest’s cruise history, updating a guest’s Mariner profile and detailed information about the Mariner Society Rewards Program.

## Onboard Event Services

**Phone:** 1-877-885-4259  
**Fax:** 1-206-301-5516  
**Email:** onboardeventservices@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

To set up group events, cocktail parties and reserve onboard meeting space.

## Operations Support

**Email:** operations\_support@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

For inquiries regarding travel agency set-up and maintenance.

## Public Relations

**Phone:** 1-800-637-5029  
**Email:** pr@hollandamerica.com  
**Hours:** Monday–Friday 8:00 am–5:00 pm

For media inquiries. Announcements regarding emergency situations are posted on hollandamerica.com.

## Reservations: Accounting

**Phone:** 1-888-663-5384  
**Fax:** 1-206-270-6038  
**Email:** reservation\_accounting@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

For credit card transactions, refund inquiries, commission refunds, netting out groups and CPP/P inquiries pre-departure. Reservations Accounting is the main source of reference for accounting discrepancies and ship/sailing cancellations.

## Reservations: GDS & Agency Profile Registration

**Phone:** 1-866-930-2332

For help registering or updating agency information with Holland America Line. Adding or removing pseudo city codes for GDS/API systems such as Amadeus, Apollo, Galileo, Sabre, Revelex and Worldspan.

## Reservations: Holland America Line

**Phone:** 1-800-426-0327  
**Alaska Phone:** 1-800-391-6258  
**Fax:** 1-800-628-4855  
**Hours:** Monday–Friday 5:00 am–7:00 pm  
Saturday–Sunday 6:00 am–5:00 pm

For pricing, availability and sales assistance for group and FIT reservations. Also for general inquiries relating to product, destinations and existing cruise reservations.

## Reservations: World Cruise

**Phone:** 1-800-522-3399  
**Fax:** 1-206-281-0627  
**Email:** world\_cruise\_reservations@hollandamerica.com  
**Hours:** Monday–Friday 6:00 am–5:00 pm

For availability and assistance with Grand Voyages, certificate, Interline and prize winner bookings. Also Carnival Shareholder Benefit, coupons and agency transfers.

## Ship Inventory

**Email:** ship\_inventory@hollandamerica.com  
**Fax:** 1-800-547-4720 or 1-206-298-3015

Requests for “guaranteed” staterooms, issues pertaining to stateroom assignments and confirmation of waitlisted staterooms.

## Ship Services

**Phone:** 1-800-541-1576  
**Fax:** 1-206-508-8518  
**Email:** hal\_ship\_services@hollandamerica.com  
**Hours:** Monday–Friday 7:00 am–5:00 pm

For all individual guest services including special diets and dining requests. To book gift orders online, visit hollandamerica.com.

## Travel Professional Standby Rates

**Phone:** 1-800-424-3681

## Holland America Line

450 Third Avenue West  
Seattle, WA 98119  
1-206-626-9000

[hollandamerica.com](http://hollandamerica.com)



Copenhagen, Denmark

## 2018-2019 GRAND VOYAGES EARLY BOOKING BENEFITS

### 2019 GRAND WORLD VOYAGE

When booked by March 31, 2018. Available exclusively for full-cruise guests. A value of up to us\$5,100 per person.

*Pinnacle, Neptune & Vista suites  
(categories PS-BC)*

- Onboard Spending Credit
  - us\$2,000 per person Category PS
  - us\$1,000 per person Categories SA-SB
  - us\$750 per person Categories A-BC
- Prepaid Hotel Service Charges
- Complimentary Internet Services of 400 minutes per person

### 2019 GRAND SOUTH AMERICA & ANTARCTICA VOYAGE

When booked by June 1, 2018. Available exclusively for full-cruise guests. A value of up to us\$3,800 per person.

*Pinnacle, Neptune, Signature & Vista suites (categories PS-BC)*

- Onboard Spending Credit
  - us\$1,000 per person Category PS
  - us\$750 per person Categories SA-SB
  - us\$500 per person Categories SS-BC
- Prepaid Hotel Service Charges
- Complimentary Internet Services of 300 minutes per person

### 2018 GRAND ASIA & PACIFIC VOYAGE

When booked by January 31, 2018. Available exclusively for full-cruise guests. A value of up to us\$3,900 per person.

*Pinnacle, Neptune & Vista suites  
(categories PS-BC)*

- Onboard Spending Credit
  - us\$1,500 per person Category PS
  - us\$750 per person Categories SA-SB
  - us\$500 per person Categories A-BC
- Prepaid Hotel Service Charges
- Complimentary Internet Services of 300 minutes per person

### *General amenities (categories PS-SB & PS-SY) include*

- Complimentary laundry, dry cleaning and pressing♦
- Complimentary unlimited in-suite bottled water and soft drinks♦

### *Pinnacle, Neptune & Vista suites (categories PS-BC) amenities include*

- Complimentary EXC Tours™ from The Collections of Holland America Line
- Unlimited Luggage Delivery Service (to/from Ft. Lauderdale or Los Angeles (Grand Asia & Pacific Voyage) only)
- Initial in-suite Liquor Set-up (4 bottles)
- “Welcome on Board” bottle of sparkling wine

### *Select Ocean-view Staterooms (categories CA-F) savings and amenities include*

- Onboard Spending Credit—us\$300–\$500 per person
- Luggage Delivery Service (2 pieces to/from Ft. Lauderdale or Los Angeles (Grand Asia & Pacific Voyage) only)▪
- Prepaid Hotel Service Charges
- “Welcome on Board” bottle of sparkling wine

### ADDITIONAL SAVINGS FOR PAST GUESTS:

Guests who have sailed previously on a Grand Voyage are eligible for additional savings.

### PAY-IN-FULL SAVINGS:

Guests on the 2019 Grand World and 2019 Grand South America & Antarctica voyages who make final payment and pay in full by June 1, 2018; and guests on the 2018 Grand Asia & Pacific Voyage who make final payment and pay in full by January 31, 2018, are eligible for an additional 3 percent savings off the discounted cruise-only fare. This applies to all guests, including full-cruise and segment-cruise bookings.

### SEGMENT-CRUISE GUESTS:

Guests choosing a shorter segment of a Grand Voyage are also eligible for a special Onboard Spending Credit. Book a Pinnacle, Neptune, Signature or Vista suite (Categories PS-BC) and receive up to us\$500 Onboard Spending Credit. Book select Ocean-view staterooms (Categories CA-F) and receive up to us\$300 Onboard Spending Credit. For full details, including booking deadlines and actual Onboard Spending Credit amounts by segment, call the Holland America Line World Cruise Department at 1-800-522-3399 or visit [hollandamerica.com](http://hollandamerica.com).

### SALES SUPPORT TEAM

1-800-544-0443, option 4  
[sales@hollandamerica.com](mailto:sales@hollandamerica.com)

♦ Guests receiving complimentary upgrades or who purchase a PLUS offer are excluded.

▪ Applies to U.S. and Canadian residents only; residents of all other countries will receive a us\$200 (Categories PS-BC) or us\$125 (Categories C-F) per-person Onboard Spending Credit. Certain restrictions apply.

Ships' Registry: The Netherlands.