

CRUISE WITH THE BEST

HOLLAND AMERICA LINE IS PROUD TO CONSISTENTLY WIN THE CRUISE INDUSTRY'S TOP HONORS.

BEST SHORE EXCURSIONS
11 Consecutive Years
2020 PORTHOLE CRUISE MAGAZINE READERS' CHOICE AWARDS

BEST ITINERARIES
2019 CRUISE CRITIC EDITORS' PICKS AWARDS

HIGHEST CLIENT SATISFACTION
4 Consecutive Years
2020 TRAVELAGE WEST WAVE AWARDS EDITOR'S PICK

BEST ONBOARD DINING
2020 TRAVELAGE WEST WAVE AWARDS EDITOR'S PICK

BEST OVERALL CRUISE VALUE
25 Consecutive Years
WORLD OCEAN & CRUISE LINER SOCIETY



AP18286



FOR ADDITIONAL INFORMATION OR ASSISTANCE PLEASE CONTACT YOUR SALES MANAGER, CALL 1-800-544-0443, OPTION 4, OR EMAIL SALES@HOLLANDAMERICA.COM.

TRAVEL ADVISOR
REFERENCE GUIDE

2022



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WELCOME ABOARD

At Holland America Line, we are committed to delivering an unforgettable cruise experience for your clients. With nearly 150 years of experience sailing the world’s oceans, our ships can take your clients to all seven continents, nearly 100 countries and 400 ports of call around the globe.

We have developed this reference guide, filled with resources created to help you manage and grow your business, because of our dedication to providing the most comprehensive support to our travel partners. This includes giving you the resources to help you deepen your knowledge of our products and experiences around the globe. Please be sure to visit GoHAL.com, Holland America Line’s award-winning portal for travel advisors. It is filled with marketing tools and training that will set you up for success.

Thank you for your business and loyalty to Holland America Line. We are firmly committed to your success through our Attitude of Gratitude.



Michelle Sutter
Vice President, North America Sales
Holland America Line



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YOUR SALES MANAGER, CALL 1-800-544-0443, OPTION 4,
OR EMAIL SALES@HOLLANDAMERICA.COM.**

WHY HOLLAND AMERICA LINE?

WELCOME TO HOLLAND AMERICA LINE, THE PREMIUM CRUISE LINE DEDICATED TO EXPLORERS, FOODIES AND MUSIC LOVERS WHO WANT PERFECTLY SIZED, REFRESHINGLY UNCROWDED SHIPS FILLED WITH ONE-OF-A-KIND EXPERIENCES.

PERFECTLY SIZED SHIPS AND RENOWNED SERVICE

- Uncrowded viewing areas, spacious public areas and wraparound decks
- Refined décor with sophisticated furnishings, exceptional art and fresh flowers
- Suites and staterooms that surround you with comfort with immediate access upon embarkation
- Gracious service with genuine warmth and personalized attention that turn first-time guests into loyal Mariners
- Commitment to quality, authenticity of experiences and attention to detail

CAREFULLY CRAFTED JOURNEYS — POWERED BY EXPLORATIONS CENTRAL®

- Exclusive destination programming, featuring EXC® Talks that give guests a deeper understanding of the places they visit
- Nearly 150 years of experience sailing the world’s oceans
- More than 500 itineraries connecting with nearly 400 ports of call



THE BEST IN LIVE MUSIC

- A great cruise deserves a great soundtrack, and only Holland America Line offers so many opportunities to enjoy memorable performances from world-class musicians
- There’s live music for every taste at the exclusive Music Walk®, featuring Lincoln Center Stage, B.B. King’s Blues Club, Billboard Onboard and Rolling Stone Rock Room*
- Plus, innovation meets entertainment in our World Stage with programming that showcases music, film, dance and more

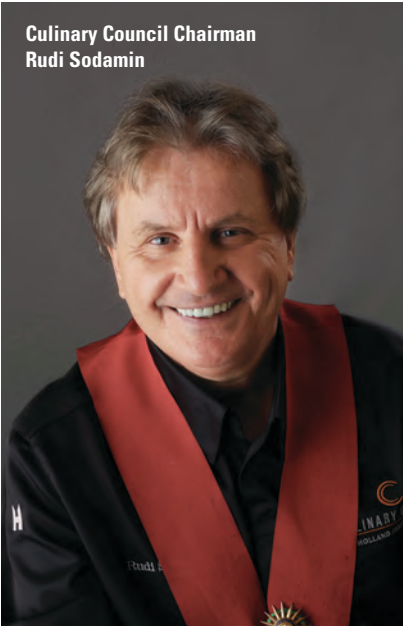


The seven all-star chefs of our Culinary Council® bring their unsurpassed skill, creativity and passion to dining venues across our fleet.

UNRIVALED CULINARY EXPERIENCES

- We are the only cruise line with a dedicated Culinary Council® of seven world-renowned chefs — plus experts in wine and spirits — who guide our onboard dining and beverage experiences
- A variety of dining options, including specialty restaurants, pop-up dining and the exceptional Dining Room
- Port to Table onboard cooking demonstrations and special menu items inspired by local flavors
- Culinary shore excursions in partnership with *FOOD & WINE*® magazine

*Music venues vary by ship.



Culinary Council Chairman
Rudi Sodamin



David Burke



Kristen Kish



Ethan Stowell



Jonnie Boer



Andy Matsuda



Jacques Torres

WHERE WE SAIL: ALL SEVEN CONTINENTS AND NEARLY 100 COUNTRIES AND 400 PORTS OF CALL

ALASKA
75 YEARS
Choose the cruise line rated best in Alaska by travel experts and experienced cruisers. With 75 years in the Great Land and the most sailings that include Glacier Bay National Park & Preserve, your clients will discover the iconic and authentic Alaska of their dreams. Plus, they can extend their adventure inland on a cruisetour that combines an unforgettable cruise with the premier Denali experience.

CANADA & NEW ENGLAND
Every one of our Caribbean voyages includes a visit to our award-winning private island, Half Moon Cay, in the Bahamas. Your clients can pair a day at our exclusive oasis with the region's perennial favorites and seldom-seen gems on a variety of 7- to 14-day Caribbean itineraries.

EUROPE & TRANSATLANTIC
Born in the Netherlands in 1873, we have nearly 150 years of experience sailing the breadth of the Old World, from the fjords of Norway to the turquoise waters of the Mediterranean. Plus, overnight stays in popular ports and extended Collectors' Voyages give your clients more opportunities to explore like a local.

ASIA
From glittering skylines to hushed temples, our unparalleled voyages showcase the best of Asia. Your clients can experience up to six countries in two weeks on sailings with visits to China, the Philippines, Malaysia, Vietnam, Thailand and Singapore, or become immersed in the wonders of Japan or Indonesia on in-depth itineraries.

PACIFIC COAST

MEXICO

HAWAII

PANAMA CANAL

CARIBBEAN

AFRICA

GRAND VOYAGES
More ports. Longer stays. Luxurious overnights ashore. Your clients can explore more of everything on a Grand Voyage — from world capitals to iconic landmarks to incredible landscapes.

SOUTH AMERICA & ANTARCTICA

AUSTRALIA, NEW ZEALAND & THE SOUTH PACIFIC



FLEET SUMMARY



Pinnacle
Class
Ships

ROTTERDAM
Guest Capacity 2,668
Maiden Voyage 2021



Pinnacle
Class
Ships

NIEUW STATENDAM
Guest Capacity 2,666
Maiden Voyage 2018



Pinnacle
Class
Ships

KONINGSDAM
Guest Capacity 2,650
Refurbished 2018
Maiden Voyage 2016



Signature
Class
Ships

NIEUW AMSTERDAM
Guest Capacity 2,106
Refurbished 2017
Maiden Voyage 2010



Signature
Class
Ships

EURODAM
Guest Capacity 2,104
Refurbished 2018
Maiden Voyage 2008



Vista
Class
Ships

NOORDAM
Guest Capacity 1,972
Refurbished 2019
Maiden Voyage 2006



Vista
Class
Ships

WESTERDAM
Guest Capacity 1,964
Refurbished 2017
Maiden Voyage 2004



Vista
Class
Ships

OOSTERDAM
Guest Capacity 1,964
Refurbished 2019
Maiden Voyage 2003



Vista
Class
Ships

ZUIDERDAM
Guest Capacity 1,964
Refurbished 2017
Maiden Voyage 2002



"R"
Class
Ships

ZAANDAM
Guest Capacity 1,432
Refurbished 2018
Maiden Voyage 2000



"R"
Class
Ships

VOLENDAM
Guest Capacity 1,432
Refurbished 2019
Maiden Voyage 1999

FIND THE PERFECT CRUISE
AT THE CLICK OF A BUTTON

Start dreaming about your next Holland America Line cruise with our Destination Planners. Just snap one of the codes below with your mobile camera or QR code reader.



SCAN ME



2022 ALASKA PLANNER

SCAN ME



2023 ALASKA PLANNER

SCAN ME



2022 EUROPE PLANNER

SCAN ME



2023 EUROPE PLANNER

SCAN ME



2022 CANADA, NEW ENGLAND
& BEYOND PLANNER

SCAN ME



2023 CANADA, NEW ENGLAND
& BEYOND PLANNER

SCAN ME



2022-2023
CARIBBEAN PLANNER

SCAN ME



2022-2023
HAWAII & MEXICO PLANNER

SCAN ME



2023-2024 HAWAII, TAHITI &
SOUTH PACIFIC PLANNER

SCAN ME



2022-2023
PACIFIC COAST PLANNER

SCAN ME



2022-2023
PANAMA CANAL PLANNER

SCAN ME



2022-2023
WORLDS AWAY PLANNER

SCAN ME



2022-2023
GRAND VOYAGES PLANNER

SCAN ME



2023-2024
GRAND VOYAGES PLANNER

SCAN ME



2023-2024 SOUTH AMERICA
& ANTARCTICA PLANNER

SCAN ME



2023-2024 ASIA, AUSTRALIA,
NEW ZEALAND & SOUTH
PACIFIC PLANNER

SAILING SCHEDULE
AT A GLANCE





HAVE IT ALL

Have it all.

> SHORE EXCURSIONS

> DRINK PACKAGE

> SPECIALTY DINING

> WI-FI

Our best amenities included in your fare*



More value and convenience — now you can **Have it all.** Introducing a new way to experience the world of Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package with four high-value amenities included in your fare*:

A VALUE OF **\$99**
US
PER PERSON, PER DAY
INCLUDED



Shore Excursions

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get a US\$100 Shore Excursion Credit; 10 to 20 days and get a US\$200 Shore Excursion Credit; 21 days or more and get a US\$300 Shore Excursion Credit!



Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options like sodas, coffees and more — with service charges included.



Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind — with service charges included.



Wi-Fi

Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends and family.

With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s)	Drink Package (includes service charges)	Specialty Dining (includes service charges)	Wi-Fi
6 to 9 days	US\$100 Shore Excursion Credit	Signature Beverage Package	1 Night Specialty Dining	Wi-Fi Surf Package
10 to 20 days	US\$200 Shore Excursion Credit	Signature Beverage Package	2 Nights Specialty Dining	Wi-Fi Surf Package
21 days or longer (Excludes Grand Voyages)	US\$300 Shore Excursion Credit	Signature Beverage Package	3 Nights Specialty Dining	Wi-Fi Surf Package

*See below for complete Terms & Conditions.

*Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy (cruise or Cruisetours only). Taxes, Fees & Port Expenses are additional. Have it All amenities are subject to availability, available for new bookings only, available for 1st/2nd guests only, apply only to the cruise portion of Alaska Cruisetours, and are not transferable or refundable. Have it all fares are applicable on select 2022, 2023 & 2024 departures and exclude Grand Voyages and any voyage 5 days or less. **Signature Beverage Package** has a daily limit of 15 beverages, which includes all beverages priced at US\$11.00 or less and includes beverage service charges. Beverage packages include non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and must be 21 years or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes purchases made in Signature Shops, Mini Bar and In-Room Dining, or beverages on Half Moon Cay. **Specialty dining** is based on cruise duration and ship type. For 6–9-day voyages, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10–20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grands), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events in the Pinnacle Grill such as Sel de Mer, De Librije and Sommelier Dinner. Reservations and dining times will be available to pre-reserve. **Shore excursion** offer is based on cruise duration and is per person, not per stateroom. For Alaska cruisetours and 6–9-day voyages, eligible guests will receive US\$100 credit per person to apply toward their Shore Excursion purchase(s). For 10–20-day voyages, eligible guests will receive US\$200 credit per person to apply toward their Shore Excursion purchase(s). For 21+ day voyages (excluding Grands), eligible guests will receive US\$300 credit per person to apply toward their Shore Excursion purchase(s). Shore Excursion credit must be used pre-cruise when used towards an Alaska Cruisetour Land Excursion purchase. Shore excursion credit must be used on corresponding cruise and is non-refundable. **Wi-Fi Surf Package:** Surf your favorite sites including emails, sports, and news and general browsing. All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device but only one device can be actively connected at a time. Upgrades are available once onboard for a single day or the remaining duration of the voyage or for adding more devices. Offer applies to guests 1 & 2 only in a stateroom. Ships' Registry: The Netherlands.

FROM CASUAL TO FINE DINING, PERFECTION IS SERVED



Whether it's a classic meal with an imaginative twist or bold new flavors inspired by places you visit, the world's best dining experiences happen here.

FINE DINING

The Dining Room

Our premier restaurant for breakfast, lunch or an unforgettable dinner.

Pinnacle Grill♦

Refined and intimate, Pinnacle Grill represents the height of fine dining.

Canaletto♦

Authentic Italian menu with classic favorites.

Club Orange®

Private dining venue for Club Orange™, Neptune Suite and Pinnacle Suite guests.

CASUAL DINING

Lido Market

A wide range of options for breakfast, lunch, dinner, snacks or grab and go.

Dive-In

Poolside grill featuring the perfect burger, hot dogs and fries.

New York Deli & Pizza®

Poolside pizzeria with tasty salads, authentic thin-crust pizzas and made-to-order deli sandwiches.

Rudi's Sel de Mer**

A lively brasserie offering a modern twist on classic French dishes.

Tamarind♦♦

Inspired by the culinary traditions of Southeast Asia, China and Japan.

Nami Sushi♦♦

A delectable menu from world-renowned sushi master Andy Matsuda.

Grand Dutch Cafe®

The perfect stop for a pint of lager or a coffee drink, along with savory snacks.

Gelato®

Made fresh on board, featuring a variety of delicious flavors and styles.

♦ A nominal fee is charged for lunch and/or dinner, and à la carte pricing applies in Nami Sushi.
■ Available on select ships; see pages 14-15 for details.

THE BEST IN LIVE MUSIC AND SO MUCH MORE

MUSIC WALK®

Music Walk features unforgettable performances by world-class artists — with each venue just steps away.*

Lincoln Center Stage

Lincoln Center Stage

Lincoln Center Stage showcases outstanding programs of chamber music, from classical to contemporary.

B.B. King's Blues Club

B.B. King's Blues Club*

Direct from Beale Street, B.B. King's All-Star Band brings the best of Memphis R&B to sea.

billboard onboard

Billboard Onboard

Our pianists rock the house with the hits you know and love. It's off the charts. Literally.

Rolling Stone Rock Room

Rolling Stone Rock Room

Step into the pages of *Rolling Stone* magazine as a live band chronicles rock history.

WORLD STAGE

Showcasing music, film, dance and more, innovation meets entertainment in the World Stage.

STEP ONE dance company

Step One Dance Company

Contemporary dance and cutting-edge video technology come together with Step One Dance Company.

BBC earth in concert

BBC Earth In Concert™

Experience the world's natural wonders through our groundbreaking concerts and films.

• In lieu of B.B. King's Blues Club, *Noordam*, *Oosterdam* and *Zuiderdam* include Rolling Stone Lounge, featuring R&B, rock, pop and country from the last 60 years.
▼ The BBC and BBC Earth In Concert are trademarks of the British Broadcasting Corporation and are used under license. BBC logo © BBC 1996.
* Available on select ships; see pages 14-15 for details.

MORE WAYS TO EXPLORE ON BOARD

Explorations Central®

Get a deeper understanding of the places you'll visit through exclusive programming with our own experts and local insiders.

The Greenhouse® Spa & Salon

Pamper yourself with one of many signature spa treatments or salon services.

Fitness Center

Take a class or work out on cardio and weight machines. Head outdoors to the sports courts and pools.

Port to Table Food & Drink Experiences

Join culinary experts for regionally focused cooking demos, food tastings, wine pairings and more.

On-Demand TV

Catch up on popular movies or television shows on your in-room TV.

Casino Action

Find games for all levels of experience as well as complimentary lessons.

Club HAL®

Kids ages 3 to 17 can enjoy an array of exciting activities and entertaining events while supervised by professionally trained staff.



Alaska

TRANSFORMING THE TRAVEL EXPERIENCE

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line's exclusive destination programming is designed to deepen your understanding of the places you visit.■ Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

EXC TALKS®

Get an insider's perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

PORT TO TABLE

Food is the gateway to understanding a culture. Delve into each region's culinary traditions through onboard cooking demonstrations and special menu items inspired by local flavors.

NATURALISTS

Explore the natural wonders surrounding your destinations with the guidance of our naturalists. Activities include onboard workshops, wildlife spotting on deck and interpreted excursions.

CULTURAL AMBASSADORS

Engage in local culture with experts, artists and performers sharing the best of your destinations' history and traditions — all before stepping ashore.

EXPLORATIONS CENTRAL DISCOVERY CENTER*

On select ships, drop by the Explorations Central discovery center in the Crow's Nest and find interactive touchscreens, digital stories and real-time data from the ship's bridge.

◆ This dedicated space is currently available on *Eurodam*, *Nieuw Amsterdam*, *Nieuw Statendam*, *Oosterdam*, *Rotterdam*, *Westerdam* and *Zuiderdam*.

■ Destination programming varies by itinerary.

BEST PRICE GUARANTEE | shore excursions

UNIQUE SHORE EXCURSIONS

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.▼

CUSTOM GROUP SHORE EXCURSIONS

Holland America Line's dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at HAL_Group_Shore_Excursions@hollandamerica.com for more information or to book a group.

CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.

▼ Best Price Guarantee is not valid for shore excursions in Asia.

OUR SHIPS AT A GLANCE

DETAILS ARE SUBJECT TO CHANGE. FOR THE MOST CURRENT INFORMATION VISIT [HOLLANDAMERICA.COM](https://hollandamerica.com).

DINING				EURODAM	KONINGS DAM	NIEUW AMSTERDAM	NIEUW STATENDAM	NOORDAM	OOSTERDAM	ROTTERDAM	VOLENDAM	WESTERDAM	ZAANDAM	ZUIDERDAM
VENUE		COST*												
	Breakfast	Lunch	Dinner											
The Dining Room	Included	Included	Included	•	•	•	•	•	•	•	•	•	•	•
Lido Market	Included	Included	Included	•	•	•	•	•	•	•	•	•	•	•
Pinnacle Grill	★	\$15	\$39	•	•	•	•	•	•	•	•	•	•	•
Canaletto	N/A	N/A	\$19	•	•	•	•	•	•	•	•	•	•	•
Tamarind	N/A	N/A	\$29	•	•	•	•		•		◊		◊	
Nami Sushi	N/A	N/A	À la carte	•	•	•	•		•					
Rudi's Sel de Mer	N/A	N/A	\$49		•		•		•					
Rudi's Sel de Mer (Pop-up)	N/A	N/A	\$49	•		•		•		•	•	•	•	•
De Librije (Pop-up)	N/A	N/A	\$49				◆		◆	◆				
Dive-In	N/A	Included	Included	•	•	•	•	•	•	•	•	•	•	•
New York Pizza	N/A	Included	Included	•	♣	•	♣		♣					
Grand Dutch Cafe	Complimentary snacks■				•		•		•					
Gelato	N/A	À la carte	À la carte		•		•		•					
Club Orange Private Dining	♠		♠		•		•		•					
24-Hour Room Service	Included■	Included■	Included■	•	•	•	•	•	•	•	•	•	•	•

BARS & LOUNGES													
BLEND by Chateau Ste. Michelle													
Crow's Nest; Lido Bar; Ocean Bar													
Explorations Café													
Explorer's Lounge													
Gallery Bar													
Half Moon Bar													
MIX													
NOTES (Whiskey Tasting)													
Panorama Bar													
Pinnacle Bar													
Sea View Bar													
Sun Bar													
Tamarind Bar													

* A nonrefundable Service Charge of 18% of purchase will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, private events, and other elected products, services or amenities provided to guests that are not included in the Cruise Fare.

◆ De Librije pop-up dining on select itineraries.
◊ Tamarind menu available in Pinnacle Grill on *Westerdam* Asia itineraries and *Zuiderdam* Grand World Voyage itineraries.
♣ New York Deli & Pizza on *Koningsdam*, *Nieuw Statendam* and *Rotterdam*.
★ Breakfast is available in the Pinnacle Grill for Neptune and Pinnacle Suite guests on all ships except *Koningsdam*, *Nieuw Statendam* and *Rotterdam*. Neptune and Pinnacle Suite guests on those three ships have access to the Club Orange private dining venue.

■ Select items available at an additional charge.
♠ Breakfast and dinner are served at the Club Orange private dining venue on *Koningsdam*, *Nieuw Statendam* and *Rotterdam*. This venue is available to Neptune Suite, Pinnacle Suite and Club Orange guests.
▼ Club HAL® is not available on *Volendam*, *Zaandam*, or *Zuiderdam* Grand Voyages, or *Zuiderdam*'s 50-day Tales of the South Pacific voyage. Club HAL may not be offered on other voyages longer than 35 days.

Note: Soft drinks, alcoholic beverages and specialty coffees at select venues available at an additional charge. Beverage packages are available. Meals at our specialty restaurants are half price for kids 12 years old or under, or free if they order from the kids' menu.

ENTERTAINMENT, ACTIVITIES & ENRICHMENT												EURODAM	KONINGS DAM	NIEUW AMSTERDAM	NIEUW STATENDAM	NOORDAM	OOSTERDAM	ROTTERDAM	VOLENDAM	WESTERDAM	ZAANDAM	ZUIDERDAM
MUSIC WALK®																						
• Lincoln Center Stage												•	•	•	•	•	•		•			•
• B.B. King's Blues Club												•	•	•	•		•		•			•
• Billboard Onboard												•	•	•	•	•	•		•			•
• Rolling Stone Rock Lounge															•	•						•
• Rolling Stone Rock Room													•	•			•					
World Stage												•	•	•	•	•	•	•	•	•	•	•
• Step One Dance Company												•	•	•	•	•	•	•	•	•	•	•
• BBC Earth Concerts												•	•	•	•	•	•	•	•	•	•	•
• Cantaré																						
												PERFORMANCES ON SELECT CRUISES LONGER THAN 7 DAYS.										
Casino												•	•	•	•	•	•	•	•	•	•	•
Movies by the Pool													•	•			•					
Movie Screenings												•	•	•	•	•	•	•	•	•	•	•
On-Demand TV												•	•	•	•	•	•	•	•			•
Explorations Central® Destination Programming												•	•	•	•	•	•	•	•	•	•	•
Explorations Central® Discovery Center												•		•	•	•	•		•			•
Club HAL® Kids Program▼												▼	▼	▼	▼	▼	▼	▼	▼	▼	▼	▼

AMENITIES												
The Greenhouse® Spa & Salon	•	•	•	•	•	•	•	•	•	•	•	•
Fitness Center	•	•	•	•	•	•	•	•	•	•	•	•
Sport Courts	•	•	•	•	•	•	•	•	•	•	•	•
Lido Pool	•	•	•	•	•	•	•	•	•	•	•	•
Sea View Pool	•	•	•	•	•	•	•	•	•	•	•	•
Hydro Pool	•	•	•	•	•	•	•	•	•	•	•	•
Retreat Cabanas	•	•	•	•		•	•		•			•
Onboard Wi-Fi Access	•	•	•	•	•	•	•	•	•	•	•	•
Meeting Rooms	•	•	•	•	•	•	•	•	•	•	•	•
Neptune Lounge/Concierge for Pinnacle and Neptune Suite Guests	•	•	•	•	•	•	•	•	•	•	•	•
The Shops	•	•	•	•	•	•	•	•	•	•	•	•
FUJIFILM Wonder Photo Shop	•	•		•	•		•	•	•			•
Photo & Video Gallery			•			•					•	
The Library					•		•	•		•		

Effective 5/17/22

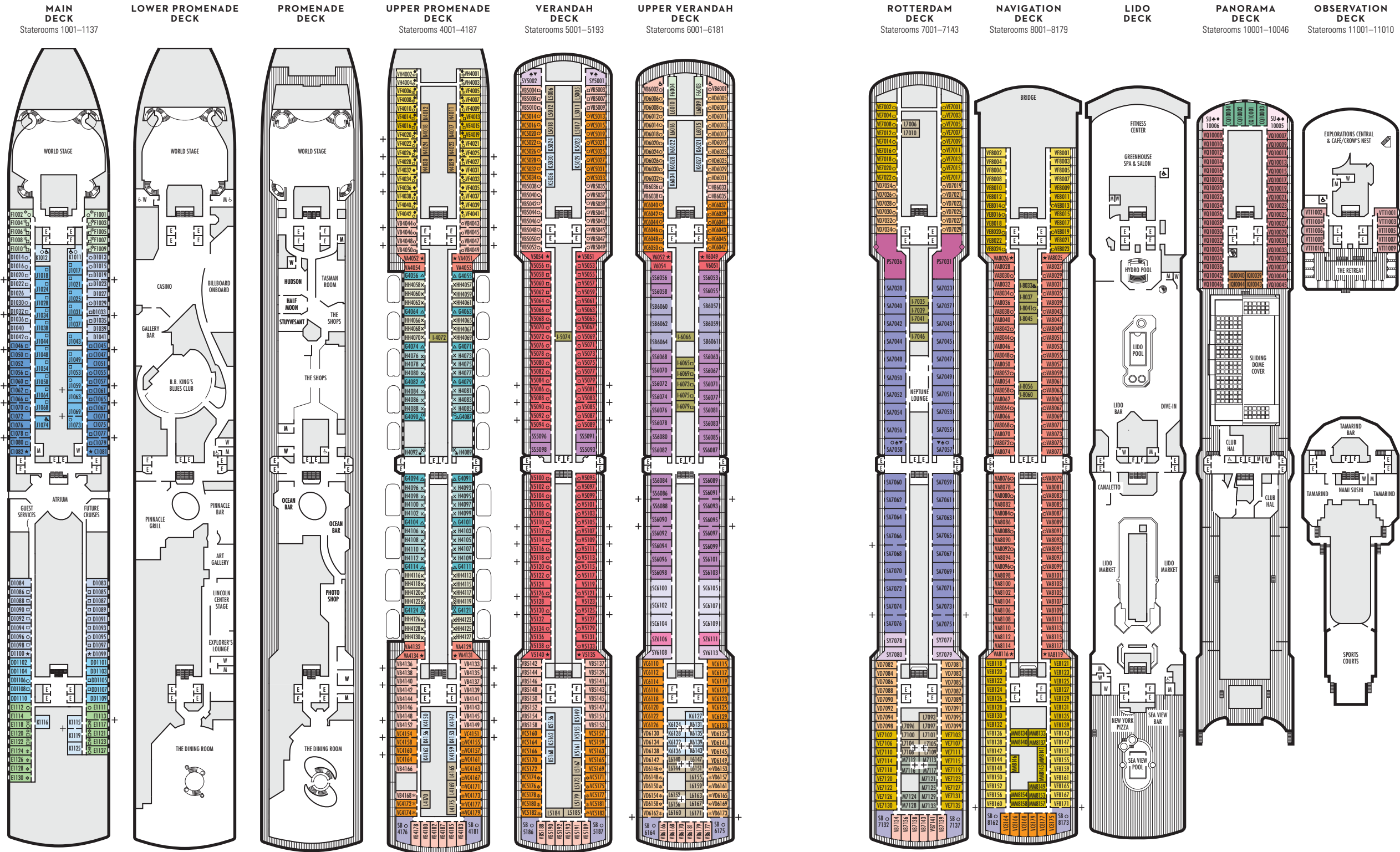
Club Orange offers an added level of sophistication and convenience to a Holland America Line cruise with priority access, exclusive amenities and special events. For a small daily fee, Club Orange enhances your client's cruise with benefits such as a complimentary stateroom upgrade*; priority check-in and disembarkation; dedicated concierge hotline access; priority lines at Guest Services and shore excursions; premium amenities and in-room breakfast; and special onboard events.

For questions or to purchase Club Orange for your clients, please call Ship Inventory at 1-888-628-8107 or 206-626-7381.

* Complimentary stateroom upgrade to the best available room within the meta category at the time of Club Orange purchase.

FLEET SPECIFICATIONS

	Eurodam	Koningsdam	Nieuw Amsterdam	Nieuw Statendam	Noordam	Oosterdam	Rotterdam	Volendam	Westerdam	Zaandam	Zuiderdam
Fleet Facts											
Ship Class	Signature	Pinnacle	Signature	Pinnacle	Vista	Vista	Pinnacle	R Class	Vista	R Class	Vista
Capacity	2,104	2,650	2,106	2,666	1,972	1,964	2,668	1,432	1,964	1,432	1,964
Maximum Passengers	2,731	3,154	2,735	3,170	2,596	2,587	3,172	1,839	2,587	1,839	2,587
Length in feet	936	975	936	975	936	936	984	780	936	780	936
Tonnage	86,273	99,500	86,700	99,500	82,318	82,305	99,836	61,214	82,348	61,396	82,318
Public Rooms	24	30	24	30	23	23	30	19	23	19	23
Largest Venue Capacity	856	714	856	714	732	856	714	557	856	534	856
Crew	876	1,036	874	1,036	811	812	1,048	604	812	604	812
Maiden Voyage	Jul 1, 2008	Apr 8, 2016	Jul 4, 2010	Dec 5, 2018	Feb 22, 2006	Aug 3, 2003	Oct 20, 2021	Nov 12, 1999	Apr 26, 2004	May 6, 2000	Dec 14, 2002
Refurbished Date	Apr 18, 2018	Dec 10, 2018	Dec 20, 2017	—	Oct 13, 2019	Oct 6, 2019	—	Nov 1, 2019	Apr 27, 2017	Apr 14, 2018	Nov 5, 2017
Stateroom Categories											
Pinnacle Suite	2	1	2	1	2	2	1	1	2	1	2
Neptune Spa Suite	—	2	2	2	—	—	2	—	—	—	—
Neptune Suite	60	43	60	43	60	60	43	28	60	28	60
Signature Spa Suite	2	—	—	—	—	—	—	—	—	—	—
Signature Suite	50	14	50	14	100	100	14	—	100	—	100
Vista Spa Suite	—	—	—	—	—	—	—	—	—	—	—
Vista Suite	—	104	—	104	—	—	104	168	—	168	—
Verandah Spa Stateroom	46	38	46	38	—	—	38	—	—	—	—
Verandah Stateroom	558	710	558	710	497	495	710	—	495	—	495
Lanai Stateroom	—	—	—	—	—	—	—	21	—	—	—
Ocean-view Spa Stateroom	4	4	4	4	—	—	4	—	—	—	—
Ocean-view Stateroom	175	94	175	99	165	165	97	364	165	385	165
Interior Spa Stateroom	4	11	4	11	—	—	11	—	—	—	—
Interior Stateroom	151	266	152	269	162	160	272	134	160	134	160
Single Ocean-view Stateroom	—	12	—	12	—	—	12	—	—	—	—
Family Ocean-view Stateroom	—	32	—	32	—	—	32	—	—	—	—
Total Staterooms	1,052	1,331	1,053	1,339	986	982	1,340	716	982	716	982
Miscellaneous Stateroom Classification											
Spa Suites	2	2	2	2	—	—	2	—	—	—	—
Spa Staterooms	54	53	54	53	—	—	53	—	—	—	—
Accessible Staterooms	30	40	30	40	28	28	40	22	28	22	28
Triple Staterooms	318	315	315	315	282	282	269	223	282	222	282
Quad Staterooms	155	157	157	157	171	171	74	92	171	92	171
Interconnecting	148	300	148	312	176	176	150	108	176	108	176
Stateroom Square Footage (including verandah)											
Pinnacle Suite	1,357 sq. ft.	1,290 sq. ft.	1,357 sq. ft.	1,290 sq. ft.	1,318 sq. ft.	1,318 sq. ft.	1,290 sq. ft.	1,296 sq. ft.	1,318 sq. ft.	1,296 sq. ft.	1,318 sq. ft.
Neptune Suite	506–590 sq. ft.	465–502 sq. ft.	506–590 sq. ft.	465–502 sq. ft.	500–712 sq. ft.	500–712 sq. ft.	465–502 sq. ft.	558–566 sq. ft.	500–712 sq. ft.	558–566 sq. ft.	500–712 sq. ft.
Signature Suite	273–456 sq. ft.	393–400 sq. ft.	273–456 sq. ft.	393–400 sq. ft.	372–384 sq. ft.	372–384 sq. ft.	393–400 sq. ft.	—	372–384 sq. ft.	—	372–384 sq. ft.
Vista Suite	—	260–356 sq. ft.	—	260–356 sq. ft.	—	—	260–356 sq. ft.	297–379 sq. ft.	—	297–379 sq. ft.	—
Verandah Stateroom	213–379 sq. ft.	228–405 sq. ft.	213–379 sq. ft.	228–405 sq. ft.	212–359 sq. ft.	212–359 sq. ft.	228–405 sq. ft.	—	212–359 sq. ft.	—	212–359 sq. ft.
Verandah Spa Stateroom	—	228–420 sq. ft.	—	228–420 sq. ft.	—	—	228–420 sq. ft.	—	—	—	—
Lanai Stateroom	—	—	—	—	—	—	—	196–240 sq. ft.	—	—	—
Family Ocean-view Stateroom	—	222–231 sq. ft.	—	222–231 sq. ft.	—	—	222–231 sq. ft.	—	—	—	—
Ocean-view Stateroom	169–267 sq. ft.	175–282 sq. ft.	169–267 sq. ft.	175–282 sq. ft.	174–180 sq. ft.	174–180 sq. ft.	175–282 sq. ft.	140–319 sq. ft.	174–180 sq. ft.	140–319 sq. ft.	174–180 sq. ft.
Single Ocean-view Stateroom	—	127–172 sq. ft.	—	127–172 sq. ft.	—	—	127–172 sq. ft.	—	—	—	—
Interior Stateroom	141–284 sq. ft.	143–225 sq. ft.	141–284 sq. ft.	143–225 sq. ft.	151–233 sq. ft.	151–233 sq. ft.	143–225 sq. ft.	182–293 sq. ft.	151–233 sq. ft.	182–293 sq. ft.	151–233 sq. ft.



EURODAM
DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS
Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC
Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SUV SY SZ
Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS
VQV VTY V VA VB
VC VD VE VF VH
Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows. VT staterooms have viewing balconies.

OCEAN-VIEW STATEROOMS
CQ C D DD E
F
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G H HH
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, floor-to-ceiling windows. All G- & HH-category staterooms have fully obstructed views.

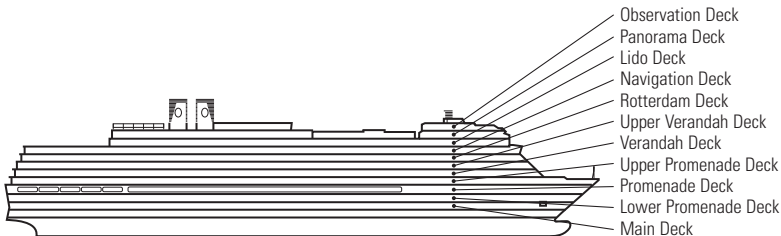
INTERIOR STATEROOMS
IQ I J K L
M MM N
Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower. Staterooms IQ10043 and IQ10044 have fully obstructed views.

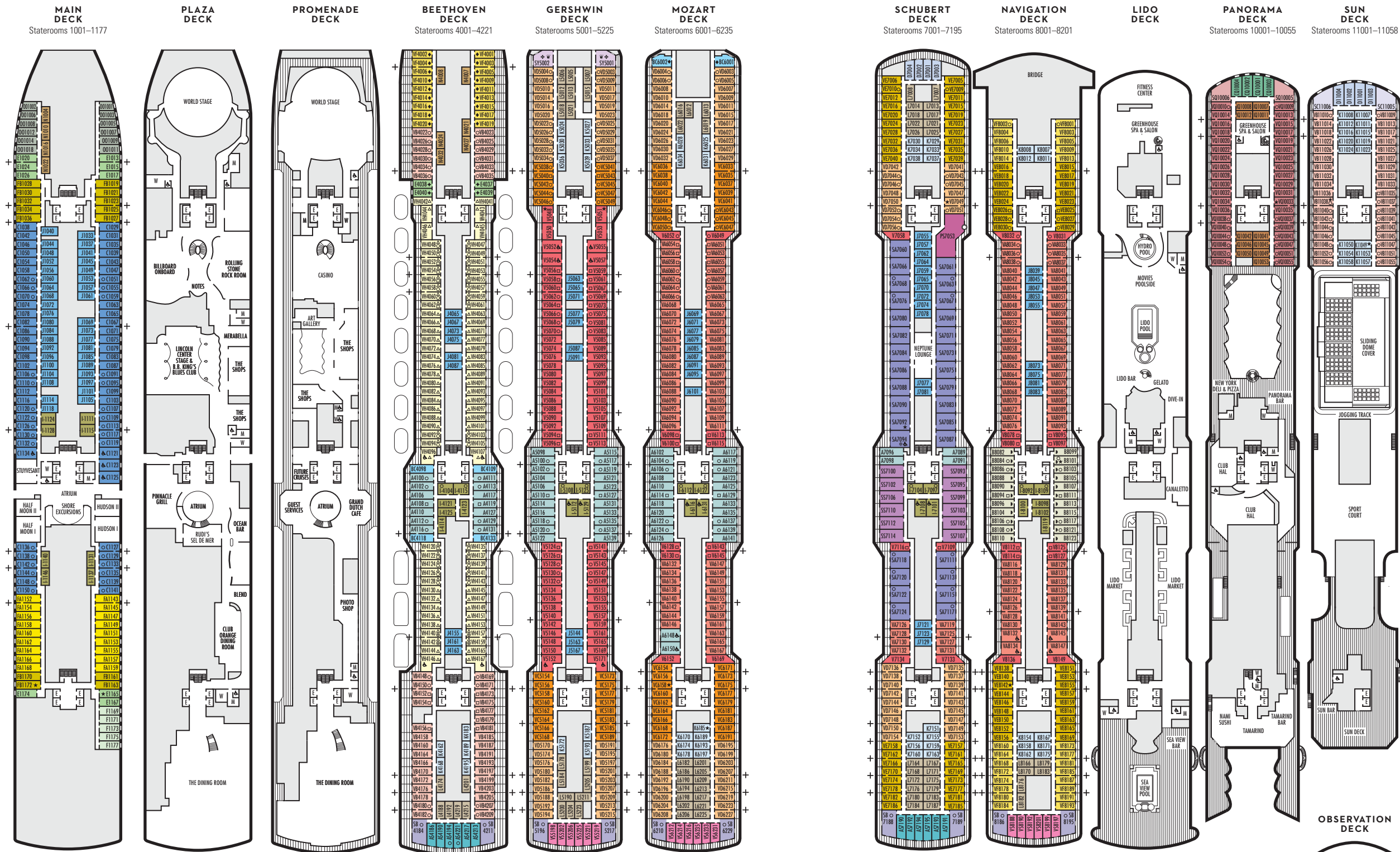
- STATEROOM SYMBOL LEGEND**
- Quad (2 lower beds, 1 sofa bed, 1 upper)
 - Triple (2 lower beds, 1 sofa bed)
 - △ Partial sea view
 - × Fully obstructed view
 - + Connecting rooms
 - * Shower only
 - ♣ Single-sink vanity, bathtub only
 - ♠ Single-sink vanity
 - ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

- ACCESSIBILITY STATEROOM SYMBOL LEGEND**
- ♿ **Fully Accessible:** Staterooms I-8033, VB6002, VB6001, J1074, K1012 & K1011 have a roll-in shower only
 - ▼ **Fully Accessible with Single Side Approach:** Suites SA7058 & SA7057 have a bathtub and roll-in shower. Suites SY5002 & SY5001 have a roll-in shower only.
 - ★ **Ambulatory Accessible:** Staterooms VA8119, VA8116, VA8026, VA8025, V6052, V6049, V5140, V5135, V5054, V5051, VA4134, VA4131, H4092, H4089, VA4052, VA4051, D1100, D1099, C1082 & C1081 have a shower with no threshold

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

- SHIP SPECIFICATIONS & FACILITIES**
- 2,104 Guests
 - 876 Crew
 - 86,273 Gross Tons
 - 936 Feet Long
 - 11 Guest Decks
 - Wraparound Promenade Deck
 - 8 Restaurants & Cafes
 - 5 Entertainment Venues
 - 12 Lounges/Bars
 - 2 Outdoor Swimming Pools (one with sliding glass roof)
 - Spa & Salon
 - Fitness Center
 - Suite Lounge
 - Duty-free Shops
 - Library/Internet Cafe
 - Onboard Wi-Fi Access
 - Casino
 - Sport Courts





STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- ⊙ Triple (2 lower beds, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- ⊕ Double (2 lower beds convertible to 1 king-size bed, no Murphy bed, no sofa bed)
- △ Partially obstructed view
- + Connecting rooms
- ⬆ Floor-to-ceiling windows
- * Shower only
- ▮ Uncovered verandah
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- ❖ Suites have part solid steel, part clear-view Plexiglas® verandah railings

ACCESSIBILITY STATEROOM SYMBOL LEGEND

- ♿ **Fully Accessible:** Suites SA7094, A6150 & A6148, and staterooms VA8147, VA8145, VA8134, VA8132, I-7108, I-7101, I-6131, I-6116, V5171, V5152, I-5129, I-5112, VD7049, V5055, V5054, V5052, VH4167, VH4146, VH4107, VH4096, C1134, C1125, C1123, C1121 have a roll-in shower only
- ★ **Ambulatory Accessible:** Suites B8101 & SA7092 and staterooms K11049, VB11038, VQ10033, VE8142, VD7049, K6185, VC6158, V5051, V5048, FB1172 & E1165 have a shower only with small step, step into bathroom, standard interior and exterior door size

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

- 2,650 Guests
- 1,036 Crew
- 99,500 Gross Tons
- 975 Feet Long
- 13 Guest Decks
- Wraparound Promenade Deck
- 12 Restaurants & Cafes
- 7 Entertainment Venues
- 8 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Library/Internet Cafe
- Onboard Wi-Fi Access
- Casino
- Sport Court

KONINGSDDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SQ SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.

SS SY

Signature Suites: 2 lower beds convertible to 1 king-size bed, 1 Murphy bed for 1 person, 1 sofa bed for 1 person, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.

AS A B BC

Vista Suites: 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, refrigerator, floor-to-ceiling windows.

VERANDAH STATEROOMS

VQ VS V VA VB VC VD VE VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, floor-to-ceiling windows. All VH-category staterooms have partially obstructed views.

OCEAN-VIEW STATEROOMS

FA FB

Family: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed for 2 persons & 1 upper bed. 2 bathrooms — one with bathtub, shower, sink & toilet; one with shower & sink.

CQ C D E F

Large: 2 lower beds convertible to 1 queen-size bed, shower.

OO

Single: 1 lower bed, shower.

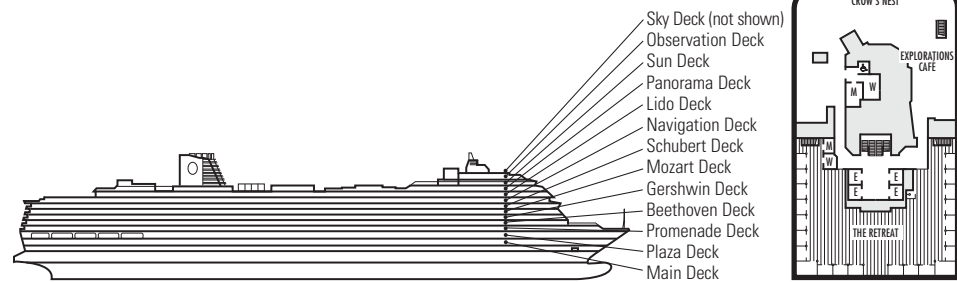
INTERIOR STATEROOMS

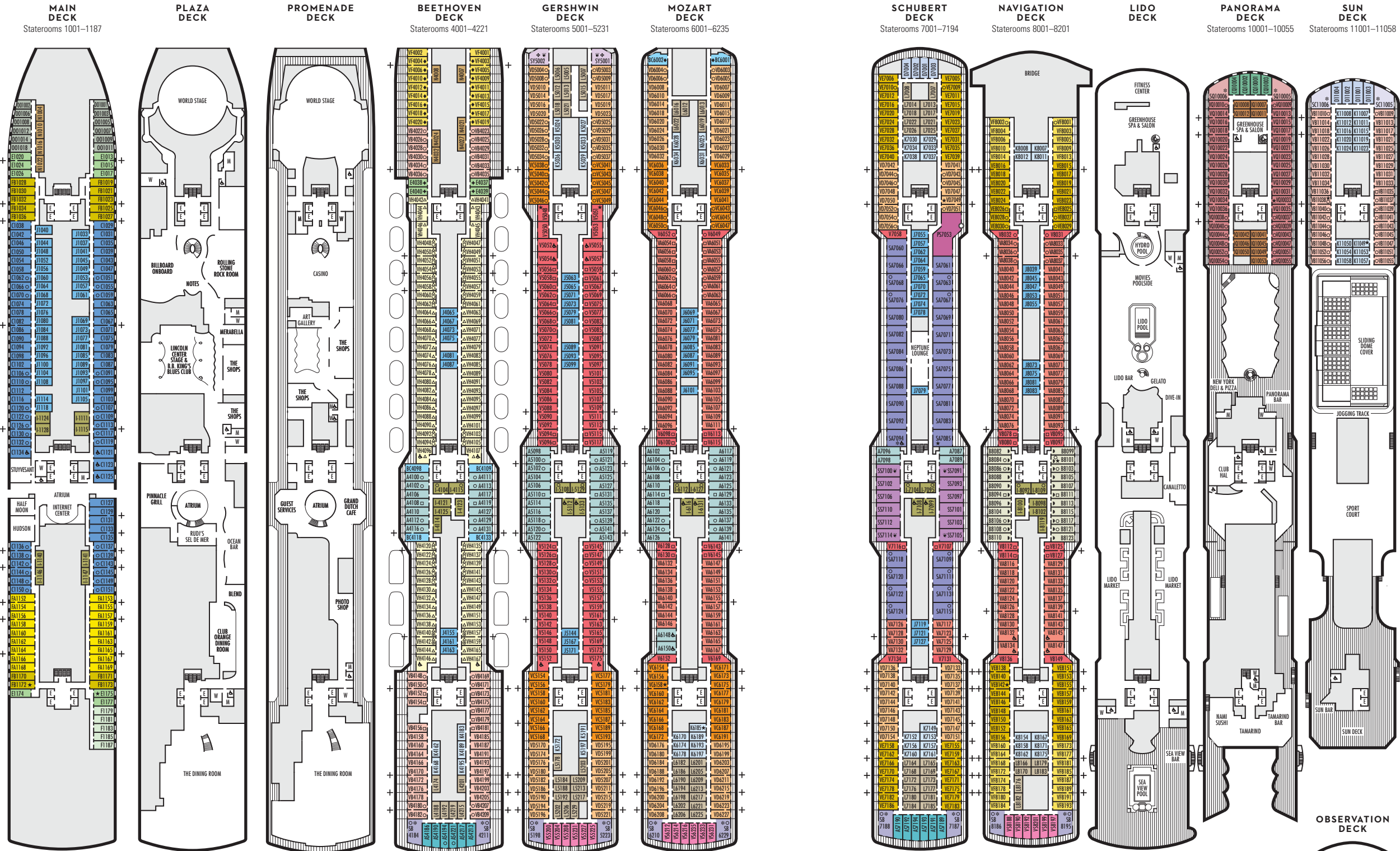
IQ I J K L

N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

▼ Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.





NIEUW
STATENDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SO⁺ SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.

SS SY

Signature Suites: 2 lower beds convertible to 1 king-size bed, 1 Murphy bed for 1 person, bathroom with dual-sink vanity, shower, large sitting area, private verandah, floor-to-ceiling windows.

AS A B BC

Vista Suites: 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, refrigerator, floor-to-ceiling windows.

VERANDAH STATEROOMS

VO⁺ VS V VA VB

Verandah: 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, floor-to-ceiling windows. All VH-category staterooms have partially obstructed views.

OCEAN-VIEW STATEROOMS

FA FB

Family: 2 lower beds convertible to 1 queen-size bed, 1 sofa bed for 2 persons & 1 upper bed. 2 bathrooms — one with bathtub, shower, sink & toilet; one with shower & sink.

CO⁺ C D E F

Large: 2 lower beds convertible to 1 queen-size bed, shower.

OO

Single: 1 lower bed, shower.

INTERIOR STATEROOMS

IQ⁺ I J K L

N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

▼ Spa Suites and Staterooms. Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.

STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- Triple (2 lower beds, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- Double (2 lower beds convertible to 1 king-size bed, no Murphy bed)
- △ Partially obstructed view
- + Connecting rooms
- ✦ Floor-to-ceiling windows
- ✦ Shower only
- ✦ Uncovered verandah
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings
- ✦ Suites have part solid steel, part clear-view Plexiglas® verandah railings

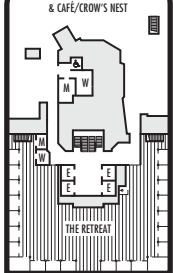
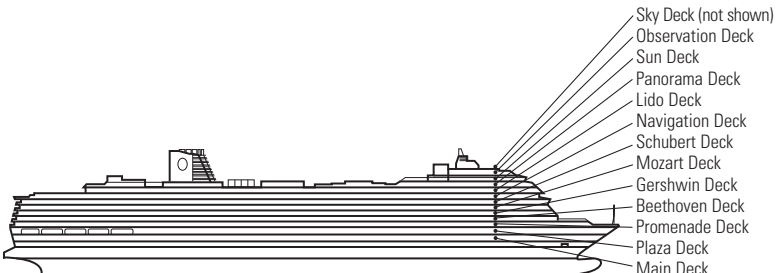
ACCESSIBILITY STATEROOM SYMBOL LEGEND

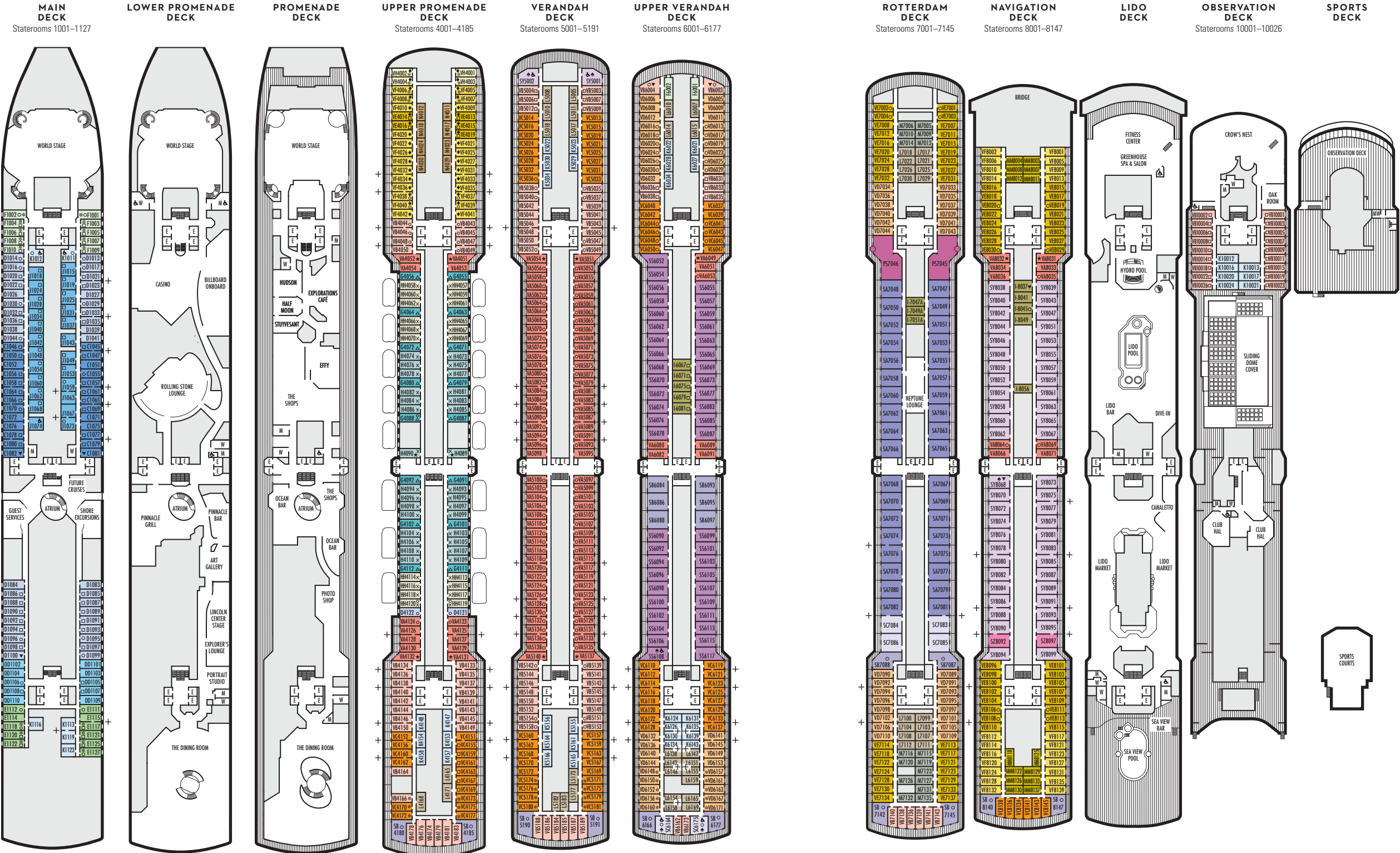
- ✦ **Fully Accessible:** Suites SA7094, A6150 & A6148, and staterooms VA8147, VA8145, VA8134, VA8132, I-7108, I-7099, I-6131, I-6116, V5175, V5152, I-5133, I-5112, V5057, V5055, V5054, V5052, VH4167, VH4146, VH4107, VH4096, C1134, C1125, C1123, C1121 have a roll-in shower only
- ★ **Ambulatory Accessible:** Suites B8101 & SA7085 and staterooms K11049, VB11038, VQ10033, VE8142, VD7049, K6185, VC6158, V5051, V5048, FB1172 & E1175 have a shower only with small step, step into bathroom, standard interior and exterior door size

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

- 2,666 Guests
- 1,036 Crew
- 99,500 Gross Tons
- 975 Feet Long
- 13 Guest Decks
- Wraparound Promenade Deck
- 12 Restaurants & Cafes
- 7 Entertainment Venues
- 8 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Internet Center
- Onboard Wi-Fi Access
- Casino
- Sport Court





NOORDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

- VERANDAH SUITES**
- PS**
Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.
 - SA SB SC**
Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.
 - SS SY SZ**
Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

- VERANDAH STATEROOMS**
- VA VB VC VD VE**
VF VH
Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

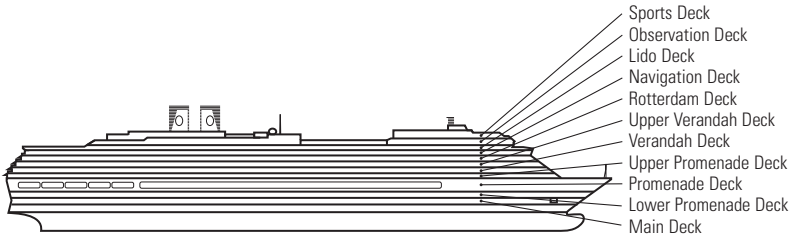
- OCEAN-VIEW STATEROOMS**
- C D DD E F**
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.
 - G H HH**
Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

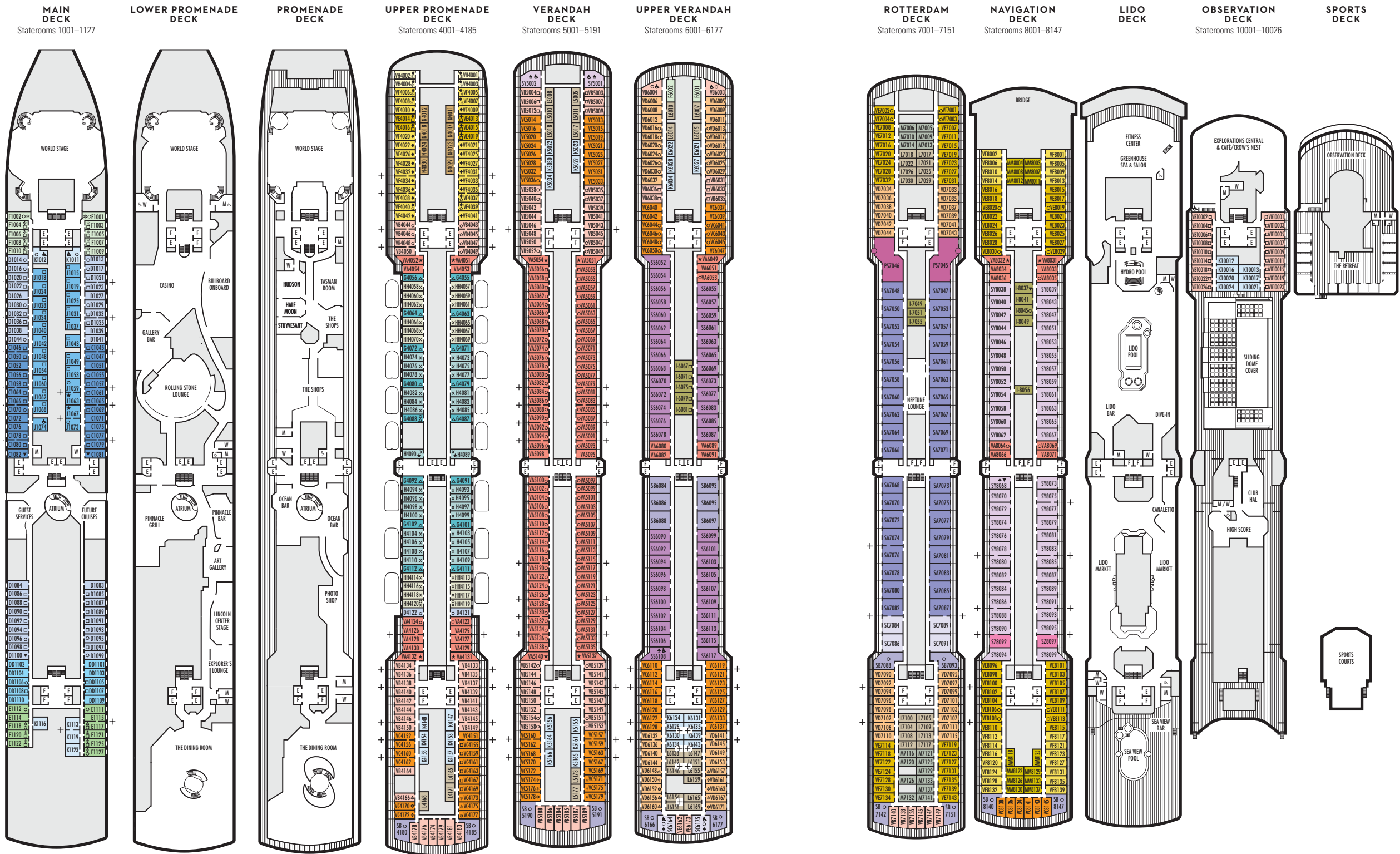
- INTERIOR STATEROOMS**
- I J K L M**
MM N
Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

- STATEROOM SYMBOL LEGEND**
- Quad (2 lower beds, 1 sofa bed, 1 upper)
 - Triple (2 lower beds, 1 sofa bed)
 - △ Partial sea view
 - ◀ Fully obstructed view
 - ✚ Connecting rooms
 - 🚿 Shower only
 - 🚿 Single-sink vanity
 - ▶ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

- ACCESSIBILITY STATEROOM SYMBOL LEGEND**
- ♿ **Fully Accessible:** Suites SC6175 & SC6164 have an accessible bathtub only. Suite SS6108 has a bathtub and separate transfer shower. Suites SY5002 & SY5001 have a bathtub and separate transfer shower, queen bed only to meet compliance spacing. J1074, K1012 & K1011 have a roll-in shower only.
 - ▼ **Fully Accessible with Single Side Approach:** Suite SY8068 has a bathtub and separate transfer shower, queen-size bed with wheelchair access to one side of the bed to meet compliance spacing requirements. Staterooms VB6004 & VB6003, have a roll-in shower, queen-size bed with wheelchair access to one side of the bed to meet compliance spacing requirements. Staterooms I-8037, D1100, C1082 & C1081 have a roll-in shower, 2 twin beds with wheelchair access between the beds for meeting compliance spacing requirements.
 - ★ **Ambulatory Accessible:** Staterooms VA8032, VA8031, VA6049, VA5140, VA5137, VA5054, VA5051, VA4132, VA4131, H4090, H4089, VA4052 & VA4051 have a shower with no threshold

- SHIP SPECIFICATIONS & FACILITIES**
- 1,972 Guests
 - 811 Crew
 - 82,318 Gross Tons
 - 936 Feet Long
 - 11 Guest Decks
 - Wraparound Promenade Deck
 - 6 Restaurants & Cafes
 - 7 Entertainment Venues
 - 10 Lounges/Bars
 - 2 Outdoor Swimming Pools (one with sliding glass roof)
 - Spa & Salon
 - Fitness Center
 - Suite Lounge
 - Duty-free Shops
 - Library/Internet Cafe
 - Onboard Wi-Fi Access
 - Casino
 - Sport Courts





OOSTERDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ

Signature Suites: 2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VA VB VC VD VE VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

C D DD E F

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

I J K L M MM N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- △ Partial sea view
- × Fully obstructed view
- + Connecting rooms
- * Shower only
- ♣ Single-sink vanity
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

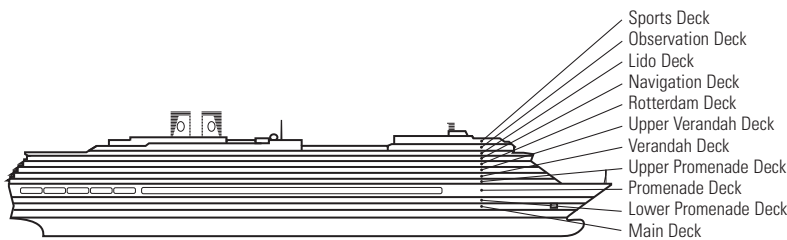
ACCESSIBILITY STATEROOM SYMBOL LEGEND

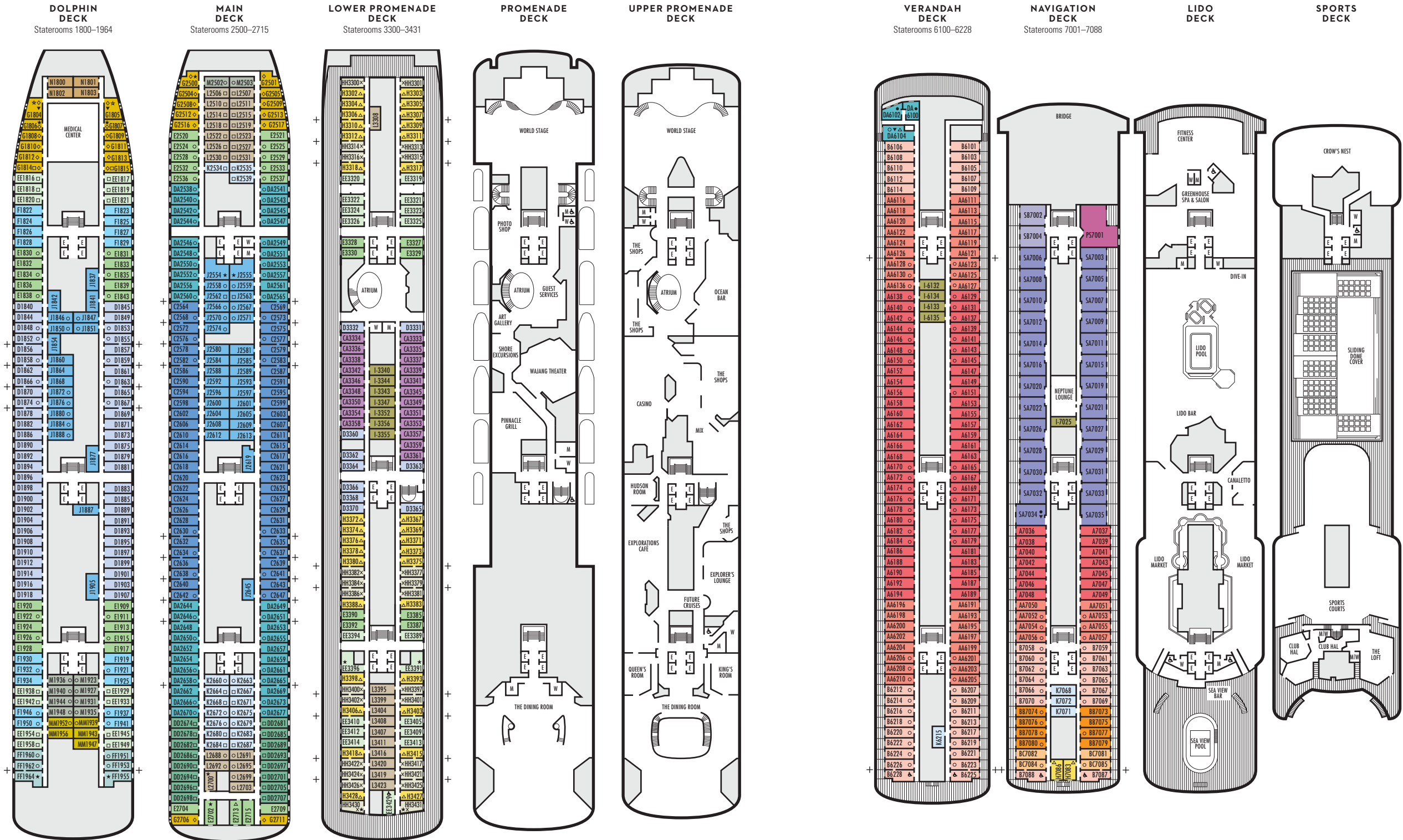
- ♿ **Fully Accessible:** Suites SC6175, SC6164, SS6108, SY5002 & SY5001 have a bathtub and transfer shower. Staterooms VB6004, VB6003, J1074, K1012 & K1011 have a roll-in shower only.
- ▼ **Fully Accessible with Single Side Approach:** Suite SY8068 has a bathtub and transfer shower. Staterooms I-8037, D1100, C1082 & C1081 have a roll-in shower, 2 twin beds with wheelchair access between the beds for meeting compliance spacing requirements although bed is convertible to queen-size bed if full compliance is not needed.
- ★ **Ambulatory Accessible:** Staterooms VA8032, VA8031, VA6049, VA5140, VA5137, VA5054, VA5051, VA4131, H4090, H4089, VA4052 & VA4051 have a shower with no threshold. Staterooms J1063 & J1067 are shower only with small step into bathroom.

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

- 1,964 Guests
- 812 Crew
- 82,305 Gross Tons
- 936 Feet Long
- 11 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes
- 8 Entertainment Venues
- 10 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Library/Internet Cafe
- Onboard Wi-Fi Access
- Casino
- Sport Courts





VOLENDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, telephone and multichannel music.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

SA SB

Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A AA B BB BC

Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

CA

Lanai: 2 lower beds convertible to 1 queen-size bed, shower. Sliding glass doors lead onto the wraparound Lower Promenade Deck.

OCEAN-VIEW STATEROOMS

C D DA DD E
EE F FF

Large: 2 lower beds convertible to 1 queen-size bed, shower.

G H HH

Large: 2 lower beds convertible to 1 queen-size bed, shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

I J K L M
MM N

Large: 2 lower beds convertible to 1 queen-size bed, shower.

STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- ☆ 2 lower beds not convertible to a queen-size
- △ Partial sea view
- × Fully obstructed view
- Bathtub & shower
- + Connecting rooms
- ◇ These staterooms have portholes instead of windows

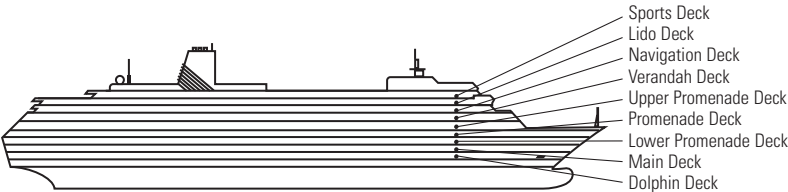
ACCESSIBILITY STATEROOM SYMBOL LEGEND

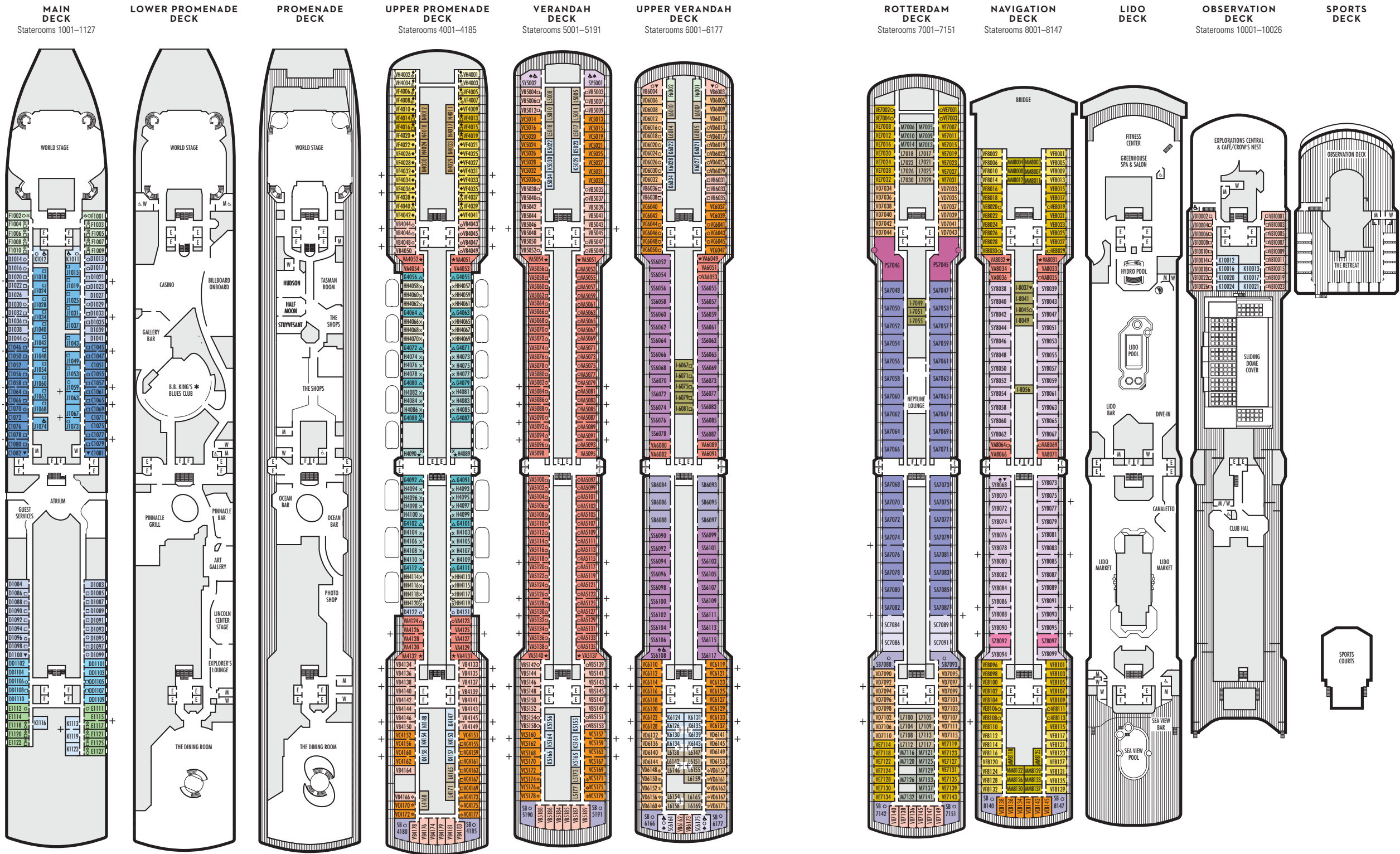
- ♿ **Fully Accessible:** Suites B7088, B7087, B6228 & B6225 and stateroom EE3429 have roll-in shower only
- ▼ **Fully Accessible with Single Side Approach:** Suite SA7034 has a bathtub & roll-in shower. Staterooms DA6104, G1805 & G1804 have a roll-in shower only.
- ★ **Ambulatory Accessible:** Staterooms EE3396, EE3391, HH3431, HH3430, E2702, L2700, J2555, J2554, G2500, FF1964, FF1955, G1807 & G1806 have a shower with no threshold

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

- 1,432 Guests
- 604 Crew
- 61,214 Gross Tons
- 780 Feet Long
- 9 Guest Decks
- Wraparound Promenade Deck
- 6 Restaurants & Cafes
- 6 Entertainment Venues
- 7 Lounges/Bars
- 2 Outdoor Swimming Pools (one with sliding glass roof)
- Spa & Salon
- Fitness Center
- Suite Lounge
- Duty-free Shops
- Library/Internet Cafe
- Onboard Wi-Fi Access
- Casino
- Sport Courts





WESTERDAM
ZUIDERDAM

DECK PLANS & STATEROOMS

The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with interactive LED television with On Demand movies, programming and multichannel music; mini-bar; mini-safe; data port; telephone.

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suites: Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

SA SB SC

Neptune Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, floor-to-ceiling windows.

SS SY SZ

Signature Suites: 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, 1 sofa bed for 1 person, floor-to-ceiling windows.

VERANDAH STATEROOMS

VA VB VC VD VE

VF VH

Verandah: 2 lower beds convertible to 1 queen-size bed, bathtub & shower, sitting area, private verandah, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

C D DD E F

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower.

G H HH

Large: 2 lower beds convertible to 1 queen-size bed, bathtub & shower. All G-category staterooms have partial sea views. All H- & HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

I J K L M

MM N

Large or Standard: 2 lower beds convertible to 1 queen-size bed, shower.

*** In lieu of B.B. King's Blues Club, Zuiderdam features Rolling Stone Lounge, showcasing R&B, rock, pop and country from the last 60 years.**

STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- △ Partial sea view
- × Fully obstructed view
- ⊕ Connecting rooms
- * Shower only
- ♣ Single-sink vanity
- ◆ Staterooms have solid steel verandah railings instead of clear-view Plexiglas® railings

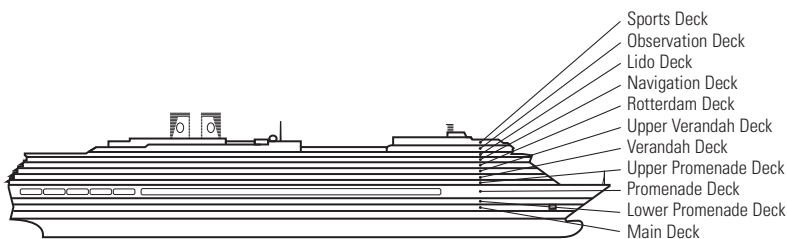
ACCESSIBILITY STATEROOM SYMBOL LEGEND

- ♿ **Fully Accessible:** Suites SC6175 & SC6164 have a bathtub and roll-in shower. Suite SS6108 has a bathtub and separate transfer shower. Suites SY5002 & SY5001 have a bathtub and separate transfer shower, queen bed only to meet compliance spacing. J1074, K1012 & K1011 have a roll-in shower only.
- ▼ **Fully Accessible with Single Side Approach:** Suite SY8068 has a bathtub and separate transfer shower, queen-size bed with wheelchair access to one side of the bed to meet compliance spacing requirements. Staterooms VB6004 & VB6003, have a roll-in shower, queen-size bed with wheelchair access to one side of the bed to meet compliance spacing requirements. Staterooms I-8037, D1100, C1082 & C1081 have a roll-in shower, 2 twin beds with wheelchair access between the beds for meeting compliance spacing requirements.
- ★ **Ambulatory Accessible:** Staterooms VA8032, VA8031, VA6049, VA5140, VA5137, VA5054, VA5051, VA4132, VA4131, HA090, HA089, VA4052 & VA4051 have a shower with no threshold

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

- 1,964 Guests
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- Suite Lounge
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- Onboard Wi-Fi Access
- Casino
- Sport Courts



DECK PLANS & STATEROOMS

Important Note: Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

VERANDAH SUITES

PS

Pinnacle Suite: Bedroom with 1 king-size bed, oversize whirlpool bath & shower, living room, dining room, dressing room, private verandah, pantry, 1 sofa bed for 2 persons, mini-bar, refrigerator, guest toilet, floor-to-ceiling windows.

	SA		SB
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Neptune Suites: 2 lower beds convertible to 1 king-size bed, whirlpool bath & shower, large sitting area, dressing room, private verandah, 1 sofa bed for 2 persons, mini-bar, refrigerator, floor-to-ceiling windows.

A	AA	B	BB	BC
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Vista Suites: 2 lower beds convertible to 1 queen-size bed, whirlpool bath & shower, sitting area, private verandah, mini-bar, refrigerator, floor-to-ceiling windows.

OCEAN-VIEW STATEROOMS

Large: 2 lower beds convertible to 1 queen-size bed, shower.

 D
  DA
  DB
  E
  EE

 F
 FF

Lar

bed, bathtub & shower.

G	H	HH
----------	----------	-----------

Lar

bed, bathtub & shower. All G-category staterooms have portholes. All H-category staterooms have partial sea views. All HH-category staterooms have fully obstructed views.

INTERIOR STATEROOMS

Large: 2 lower beds convertible to 1 queen-size bed, shower.

Staterooms 1800–1964

Staterooms 2500–2715

Staterooms 3300–3431

Staterooms 6100–6228

Staterooms 7001–7088

STATEROOM SYMBOL LEGEND

- Quad (2 lower beds, 1 sofa bed, 1 upper)
- Triple (2 lower beds, 1 sofa bed)
- ☆ 2 lower beds not convertible to a queen-size
- △ Partial sea view
- × Fully obstructed view
- Bath tub & shower
- * Shower only
- + Connecting rooms
- ◇ These staterooms have portholes instead of windows

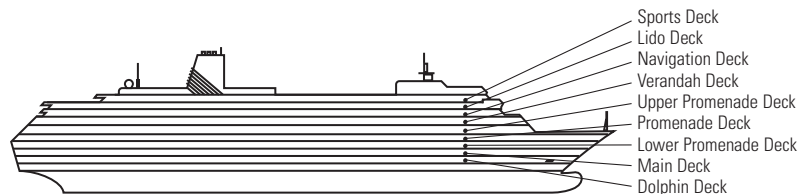
ACCESSIBILITY STATEROOM SYMBOL LEGEND

- ✿ **Fully Accessible:** Suites B7088, B7087, B6228 & B6225 and stateroom EC3429 have roll-in shower only.
- ▼ **Fully Accessible with Single Side Approach:** Suite SA7034 has a bathtub & roll-in shower. Staterooms DA6104, G1805 & G1804 have a roll-in shower only.
- ★ **Ambulatory Accessible:** Staterooms EE3396, EE3391, HH3431, HH3430, E2702, L2700, J2555, J2554, G2500, FF1964, FF1955, G1807 & G1806 have a shower with no threshold.

For information regarding stateroom bedding configurations and accessibility features on our ships please visit the [Accessibility](#) section of our website.

SHIP SPECIFICATIONS & FACILITIES

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- Suite Lounge
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- Onboard Wi-Fi Access
- Casino
- Sport Courts



OUR GUESTS

While the Holland America Line experience appeals to a broad range of guests, research has shown that our target audience is a group we refer to as Modern Explorers. Modern Explorers share values, beliefs and behaviors that reflect a spirit of exploration for today’s world. They’re not looking for another theme park at sea when they travel. They want to discover something with true meaning and be part of a like-minded community of explorers.

- They seek out experiences in the spirit of trying something new or different
- Travel is a means of discovery and helps them learn about new cultures
- In addition to creating lifelong memories, they seek vacations that provide relaxation and comfort in premium accommodations
- They may naturally think about a destination first, but next they need to feel confident that the brand they choose will enhance the experience and create whole new ones



MODERN EXPLORERS DEMOGRAPHICS

- Men and women
- Ages 45+
- \$100,000+ household income
- College graduates
- Have a valid passport and love to travel and discover new places
- Have traveled internationally in the last 3 years, whether on a cruise, tour or independently
- Either experienced cruisers or intend to cruise

MODERN EXPLORERS PSYCHOGRAPHICS

- Are explorers, foodies and music lovers
- Are forever curious and live life to the fullest
- Want to go well beyond the shore and immerse themselves in new cultures
- Value investing in experiences rather than more things
- Seek joy and connection and want to share experiences with family and friends
- Value personalized touches that make them feel special

*"The world is a book,
and those who don't travel
read only one page."*
– Saint Augustine



FAMILIES

THE ULTIMATE FAMILY TIME

We know that many families and multigenerational groups are also seeking authentic explorations, and on a Holland America Line cruise they can share in a world of fascinating cultures, natural wonders and engaging adventures together.

A JOURNEY FOR ALL AGES

From onboard programs for kids and teens to world-class dining and entertainment for all to enjoy, everyone has the freedom to pursue their passions their way on a Holland America Line cruise. Younger travelers can join kids their own age on a treasure hunt while their parents get a crash course on Caribbean marine life at a captivating EXC Talk®. Later, the entire family can come together to share the day’s highlights over freshly made pasta at Canaletto.

FLEXIBLE STATEROOM & SUITE OPTIONS

Our spacious accommodations come in an array of sizes and configurations to fit families and groups. Guests can take advantage of reduced fares for kids or extra guests* with options such as sofa beds, Murphy beds and cribs. *Nieuw Statendam*, *Koningsdam* and *Rotterdam* also feature dedicated family staterooms with beds for five guests, extra closet space and two bathrooms — one with a bathtub, shower, sink and toilet and one with a shower and sink. And for larger parties, connecting rooms are available to keep the group together.



FAMILY-FRIENDLY SHORE EXCURSIONS

On our award-winning shore excursions, the whole group can share the thrill of watching a humpback whale breach against a mountainous backdrop or the joy of building sandcastles on a sunny beach. From spotting squirrel monkeys in the jungles of the Dominican Republic to time-traveling back to Ancient Rome on a theatrical tour of the city, our excursions are designed to immerse the entire family in authentic and engaging experiences.

DINING OPTIONS FOR EVERYONE

Guests can enjoy a variety of flavors as varied as the destinations we visit with onboard dining experiences designed by our dedicated Culinary Council® of world-renowned chefs. Half portions of menu items and a special kids’ menu with favorites like mac and cheese, pizza and fresh fruit are available at any of our dining venues. Plus, kids 12 years old and under eat for half price at our specialty restaurants or for free when ordering from the kids’ menu.

*Reduced fares for kids and extra guests apply to those beyond the first and second guests in a stateroom.



CLUB HAL®

KIDS AND TEEN'S PROGRAMMING

Our youth activities program, Club HAL®, offers an array of entertaining events for kids and teens ages 3–17, supervised by a full-time, professionally trained staff. They'll have an opportunity to join other kids their age for arts and crafts, sports, video game competitions, scavenger hunts, challenging team games and themed parties.

KIDS PROGRAMS (AGES 3–6)

Highlights for kids ages 3 to 6 include “Painting Picassos” and “Sing-Along Storytime,” as well as theme parties such as “Dino-Mite Night” and “Ships Ahoy Pirate Treasure Hunt Adventure.”

Daily program hours**

Sea Days: 9 am–11:30 am, 1 pm–4 pm and 7 pm–11 pm

Port Days: 8 am–4 pm and 7 pm–11 pm

'TWEENS PROGRAMS (AGES 7–12)

From ice cream-eating contests to gaming tournaments and theme parties, 'tweens will have plenty to enjoy.

Daily program hours**

Sea Days: 9 am–11:30 am, 1 pm–4 pm and 7 pm–11 pm

Port Days: 8 am–4 pm and 7 pm–11 pm



TEENS PROGRAMS (AGES 13–17)

Teen cruisers enjoy mocktail parties, karaoke and trivia contests, video games, staff vs. teens sports tournaments, themed events and more.

Daily program hours**

Sea Days: 10 am–12 pm, 2 pm–6 pm and 8 pm–12 am

Port Days: 8 am–4 pm (non-hosted) and 8 pm–12 am

* Club HAL® is not available on *Volendam*, *Zaandam* or *Zuiderdam* Grand Voyages, or *Zuiderdam*'s 50-day Tales of the South Pacific voyage. Club HAL may not be offered on other voyages longer than 35 days.
**Times may vary based on the number of children on board.



GROUPS OVERVIEW

We make it easy for groups to come together for an amazing cruise vacation. Groups of as few as five staterooms earn Group Advantage Program (GAP) points to use towards specialty dining, onboard spending money and more.

CHOOSE YOUR GROUP TYPE

Standard Groups – 16 to 32 beds. Standard groups do not require a Large Group Request form or group deposit. They can be requested by calling or emailing our Groups Department.

Large Groups – More than 32 beds. Large groups require a Large Group Request form and a deposit to secure the group allocation. Our Large Group Request form can be found on GoHAL.com by selecting “Book” then “Groups” from the menu bar.

EARN BIG REWARDS WITH OUR ROBUST GROUPS PROGRAM!

- Enhance your clients’ cruises by using Group Advantage Program (GAP) points on over 30 customizable items. Example: 7-day cruises earn 4 GAP points.
- Tour Conductor (TC) credits of 1:15
- Ship category upgrades are built into contractually protected group pricing at product launch, so there is no need to use GAP points
- Accelerated tour conductor credits and extra GAP points for small affinity groups
- Specialized packages for family reunions and weddings
- Dedicated Groups Department available to assist with your groups
- Create customized group sales tools with Promo Toolkit

GROUPS CONTACT INFORMATION

To set up standard groups, manage existing groups, register travel advisors and administer electronic payments using POLAR Online, please visit GoHAL.com.

Please contact your Business Development Manager or sales@hollandamerica.com to set up a small affinity group.

Group Administration: Groups@HollandAmerica.com or 1-888-425-9477

Onboard Event Services: OnboardEventServices@HollandAmerica.com or 1-877-885-4259



2022-2023 GAP & AFFINITY GROUP PACKAGE MENU

GROUP ADVANTAGE PROGRAM (GAP) POINTS FOR GROUPS

		4-11 DAYS	12+ DAYS & CRUISETOURS
	PREMIUM DINING		
	Pinnacle Grill Dinner	4	4
	Pinnacle Grill Lunch	2	2
	Canaletto Dinner	2	2
	Tamarind Dinner (available on ED, NA, KO, NS & RN only)	3	3
	Rudi's Sel de Mer Dinner or Pop-up (available on all ships)	5	5
	Blend Wine Making Experience (available on KO & NS only)	6	6
	Lobster Shack (Lobster Roll) — Half Moon Cay	2	2
	Lunch on Direct to Denali Rail Car — Alaska Cruisetours, 10+ Days Only	3	3
	Lunch on McKinley Explorer Rail Car — Alaska Cruisetours, 10+ Days Only	3	3
	WINE, SPIRITS & BEVERAGES		
	Cocktail Party — 60 Minutes Standard with Hot Hors D'oeuvres	3	3
	Cocktail Party at Denali — Alaska Cruisetours Only	4	4
	Fiesta Party	4	3
	1 Bottle of Wine per Stateroom from Sommelier Suite Cellar No. 1	4	3
	Beverage Cards		
	\$25 Value ALL Beverage Card	4	3
	\$50 Value ALL Beverage Card	6	5
	STATEROOM AMENITIES		
	Chocolate-Dipped Strawberries	1	1
	ENGAGING ACTIVITIES		
	Internet Café Package — \$50 Credit Towards Purchase of any Package while On Board	4	3
	\$20 Photo Credit — One per Stateroom	1	1
	Diamond Tooth Gertie's Entrance Pass — Alaska Cruisetours, 10+ Days Only	2	2
	Music of Denali Dinner Theater — Alaska Cruisetours Only	7	7
	\$25 in Denali Dollars — Alaska Cruisetours, 10+ Days Only	3	3
	\$25 CAD Dawson Dollars — Alaska Cruisetours, 10+ Days Only	3	3
	Box Lunch on Tundra Wilderness Tour — Alaska Cruisetours Only	3	3
	FLEXIBLE SPENDING		
	Onboard Spending Money \$25 per Person Single or Double Occupancy Guest	4	3
	CRUISE WITH PURPOSE - CHARITY PROGRAM		
	Donation of \$50 per Stateroom for Cruises 4–11 Days	4	
	Donation of \$100 per Stateroom for Cruises 12 Days and Longer		4
	GAP MENU FOR TRAVEL PARTNER BENEFITS		
	Accelerated Tour Conductor Credit: 1:12	4	4
	Accelerated Tour Conductor Credit: 1:10	5	5

Group Advantage Program (GAP) points and Affinity Group Packages are per person for the 1st and 2nd guest in each stateroom unless specified. The programs are not combinable, and they may not be combinable with certain promotional fares. Participation must be specified at the time the group is set up; changes will be allowed up to but no later than 90 days prior to sailing. Amounts are quoted in U.S. dollars. Standard GAP amenities are not applicable towards wedding ceremonies or receptions, with the exception of the cake GAP option. Restrictions and conditions other than those stated may apply. Not all items include 3rd & 4th guests. For complete terms and conditions visit GoHAL.com. Ships' Registry: The Netherlands.

AFFINITY GROUP PACKAGES — IN LIEU OF GAP POINTS

	Family Reunion Package
	Free Upgrade for Head of Family to Best Available Group Category (Excluding Category PS)
	Free Best Available Upgrade Within Meta Category. (Does Not Apply to Upgrades into Categories PS, FA, FB, CA)
	\$50 Value Soda Card (per Stateroom)
	Pinnacle Grill Lunch
	\$50 Value Beverage Card (per Stateroom)
	Wedding Package
	Wedding Couple
	Free Upgrade for the Wedding Couple (excluding Category PS)
	Wedding Cake
	Pinnacle Grill Lunch
	Chocolate-Dipped Strawberries
	Bottle of Pierre Larousse Brut Sparkling Wine (per Stateroom)
	Private Wine Tasting
	Wedding Group Additional Guests
	Pinnacle Grill Lunch
	Chocolate-Dipped Strawberries (per Stateroom)
	Bottle of Pierre Larousse Brut Sparkling Wine (per Stateroom)
	Private Wine Tasting

To learn more about the Holland America Line Group Advantage Program (GAP), please visit the Groups page under the Book menu at GoHAL.com or contact our Group Administration Department at Groups@HollandAmerica.com.



ESSENTIAL TOOLS FOR YOUR SUCCESS

To us, going further to support our travel advisor partners is nothing new. Working together, going the extra mile: It's simply what we do. Every year, every month, every day. PartnerSHIPS integrates all of our trade programs and services into a single platform — an at-a-glance menu of the many resources available to you.



COMPREHENSIVE SALES SUPPORT

- All accounts, regardless of size and location, are assigned an experienced Business Development Manager and have access to our Sales Support Team
- Accessible executive management with frequent Webinars and engagement opportunities
- “Call Your Travel Advisor” is standard call-to-action on direct mail, email, ads and other marketing communications each year

- STAY INFORMED**
- Weekly PartnerSHIPS enewsletter — sign up on GoHAL.com
 - Mondays with Michelle every week at 12:00 PT/3:00 ET on the Holland America Line PartnerSHIPS Facebook page
 - PartnerSHIPS Seminar Series offered seasonally in many markets

- POLAR ONLINE**
- Industry-leading booking tool
 - Easy to learn and use
 - Book and manage groups online
 - Select Book -> Booking Tools & Videos from the top menu of GoHAL.com for POLAR walkthroughs and references

- GOHAL.COM – MARKETING TOOLBOX**
- Online portal featuring a variety of promotional tools and updates:
 - Promotional materials and flyers
 - Product Planners
 - Latest news, events and updates
 - Links to important resources such as POLAR, HAL Academy, Promo Toolkit and appreciation fares



- TRAVEL ADVISOR APPRECIATION FARES**
- Deeply discounted
 - Select sailings, generally offered 2–8 weeks prior to sailing

- FAM OPPORTUNITIES**
- Escorted at sea by our sales team members
 - In-port functions and excursions

- HOLLAND AMERICA LINE ACADEMY ONLINE TRAINING**
- Expand and grow your premium cruise business
 - Four Core Courses plus Specialist Courses to earn more educational credits and onboard rewards
 - Earn CLIA credits and continuing education credits

- PROMO TOOLKIT**
- Create effective marketing programs with customizable emails, flyers, print ads and web banners

- DRIVING REPEAT BUSINESS**
- Future Cruise Consultants are available to book guests on future sailings, with an onboard credit bonus
 - Bookings are automatically transferred to the agent of record, fully commissionable

- ONBOARD CREDIT AVAILABLE**
- Exclusive onboard credit available for up to two events per year

HOLLAND AMERICA LINE ACADEMY

GRADUATE TO BIGGER SALES

Holland America Line Academy is our interactive training program designed to help you expand and grow your premium cruise business.

AWARD-WINNING TRAINING

Travel advisors consistently report that our courses are a valuable tool for professional and personal growth — which is why our program was honored with a Gold at the 2017 and 2019 *Travel Weekly* Magellan Awards.

- ENRICHING PROGRAM FEATURES**
- Interactive Core Courses with useful, practical tips to help you grow your business
 - 20-minute Specialist Courses including Australia, New Zealand & South Pacific; Asia; South America & Antarctica; Caribbean; Panama Canal; Mexico; Hawaii; Alaska & the Yukon; Canada & New England; Mediterranean; Northern Europe; and Grand Voyages
 - Training interaction and full-screen embedded videos
 - Instant exam results
 - Training on hand-held devices
 - Ability to leave feedback and comments

- THIS TRAINING WILL TEACH YOU**
- How to master sales techniques in the office, on the web and on the phone
 - How to focus your marketing efforts on your most valuable potential clients by better understanding them
 - The many details that make Holland America Line special and what sets us apart from other cruise lines
 - More about the destinations we visit
 - The support for sales efforts available from Holland America Line

IDEAL FOR HOME-BASED TRAVEL ADVISORS

This convenient training program allows you to study at your own pace. It is especially beneficial for home-based travel advisors. Study and take the training when it best fits your schedule.

TRAINING REWARDS

Our platform at GoHAL.com rewards travel advisors at Silver, Gold and Platinum levels by completing a combination of the Core and Specialist courses.

- Complete all four Core Courses and receive rewards including a personalized, hand-signed diploma, graduate lapel pin, luggage tag and us\$50 onboard spending money
- Earn 10 CLIA credits toward ACC or MCC for the completion of the Core Courses and an extra three credits for each of the Specialist Courses completed when you reach the next level
- Canadian graduates earn 12 credits for ACTA (Association of Canadian Travel Agencies) for the completion of the Core Courses and an extra four credits for each of the Specialist Courses completed when you reach the next level
- Select and complete Specialist Courses to earn more educational credits and onboard rewards at the Gold and Platinum levels
- Agency owners earn rewards to match up to the highest level achieved by their agency

Sell more cruises, earn more commissions. Start taking Holland America Line Academy online courses today. To access Holland America Line Academy visit GoHAL.com.



PROMO TOOLKIT

CREATE CUSTOM MARKETING MATERIALS WITH EASE

BUILD TOOLS IN MINUTES

Promo Toolkit is an easy-to-use program that enables you to build your own marketing programs with custom messages and your agency's logo. It provides all the tools you need to produce effective emails, print ads, flyers and banner ads in just minutes.

FLEXIBLE TOOLS

Choose the right medium for your promotional efforts, including:

- Flyers with up to nine featured itineraries
- Five web banner sizes
- Three ways to publish emails
- Dedicated templates to promote **Have it all**

GROUP SUPPORT

The tools also provide support for promoting groups. In addition to choosing a sailing, hero image, copy and custom messaging, you can enter category pricing, choose a group amenity or enter your own group amenity.

HOW-TO GUIDE

Promo Toolkit comes with helpful video tutorials as well as easy-to-follow printed instructions.

ACCESS & SUPPORT

Promo Toolkit can be accessed via GoHAL.com. For questions or training, please contact your Business Development Manager or email sales@hollandamerica.com.

EXCLUSIVE EVENTS

HOST A CRUISE NIGHT OR ON STAGE ALASKA EVENT WITH SPECIAL OFFERS

Events are a great way to engage with your clients, and to help you convert bookings, we offer incentives such as onboard spending money and reduced deposits for those who attend.

ON STAGE ALASKA

Our On Stage Alaska program is a no-cost event that will inform and inspire your clients about the culture, history and travel opportunities offered to Alaska. The entertaining and interactive presentations are hosted by our regional experts, who are eager to share their stories and answer questions. Plus, attendees can receive over US\$300 per stateroom in on board and on-land spending money!*

TERMS AND CONDITIONS:

* On Stage Alaska/On Line Alaska event promotion: All bookings and upgrades must be deposited or paid for within the OSA booking window to receive the Onboard credit or Denali Dollars. OSA/OLA Offers are available for 1st and 2nd guests sharing a stateroom, new bookings only. Onboard Spending Money amounts vary by type of cruise or cruisetour, may be used on a single cruise only, are non-transferable nor refundable and not redeemable for cash. Denali Dollars amount varies by type of cruisetour. Denali Dollars are non-transferable or refundable, and are not redeemable for cash. \$99 Reduced Deposit: bookings made on voyages requiring immediate final payment are not eligible for reduced deposits. Offers are capacity-controlled and may be modified or withdrawn without prior notice. Other restrictions may apply.

** Cruise Night Reduced Deposit Offer is based on promo code CN. Reduced deposit applies to each guest in a stateroom, including 3rd and 4th guests. Reduced deposit amounts are US\$100 for cruises up to 7 days, US\$200 for cruises 8-14 days and US\$300 for cruises 15 days or longer. Reduced deposit is valid for new bookings only and is not valid on Grand Voyages and Grand Voyage segments. Other terms and conditions may apply.

CRUISE NIGHTS

Promote the Holland America Line experience and your choice of cruise itineraries at a Virtual Cruise Night. We'll help incentivize bookings by offering attendees a reduced deposit starting at just US\$100 per person!**

Contact your Business Development Manager for help planning an On Stage Alaska event or Cruise Night.



CONTACT INFORMATION FOR TRAVEL ADVISORS

All times shown are Pacific Time



Sales Support Team

Phone: 1-800-544-0443, option 4
Email: sales@hollandamerica.com
Hours: Monday–Friday 6:00 am–4:30 pm

To contact your Sales Support Team.

GoHAL.com

Website: GoHAL.com
For Login Issues: Phone: 1 800 544 9032
For General Instructions: Phone: 1-800-544-0443, option 4

Access POLAR Online to book cruises and cruisetours, set up and manage existing groups and search pricing and commission refunds. Use Promo Toolkit to design ready-to-use flyers, emails, print and web ads. Download images; access group information, promotional information, sales and marketing tools, training and industry news; order sales materials and more.

Access & Compliance

Phone: 1-800-547-8493
Fax: 1-800-577-1731
Email: halw_access@hollandamerica.com
Hours: Monday–Friday 8:00 am–5:00 pm

Your contact for arrangements regarding guests with disabilities and medical needs. Special Requirements Information forms should be submitted to this department.

Air/Sea

Phone: 1-800-628-4771
Email: airsea_customer_service@hollandamerica.com
Hours: Monday–Friday 6:00 am–6:00 pm

For air itineraries in conjunction with cruises or cruisetours for guests who have purchased Holland America Line's Flight Ease®.

Brochures & Sales Materials

In U.S. phone: 1-800-626-9900
In Canada phone: 1-800-663-5384
Hours: Monday–Friday 6:30 am–3:15 pm

To request brochures and sales materials. You can also view and order online at PartnerSHIPS Portal at GoHAL.com.

Documentation

Phone: 1-877-425-2236
Email: hal_documentation@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

For Guest Cruise Document inquiries for Holland America Line. Also visa information, including mailing and referral to visa processing company.

Group Administration

Phone: 1-888-425-9477
Email: groups@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

To set up new group requests. Use to select initial GAP amenities, direct questions regarding outstanding allotments and

recalls occurring prior to 90 days and finalization of groups.

To set up standard groups and manage existing groups using POLAR Online, please see PartnerSHIPS Portal at GoHAL.com.

Group Shore Excursions

Email: hal_group_shore_excursions@hollandamerica.com

To customize group shore excursions to suit your group's special needs.

Guest Relations

Phone: 1-800-599-8256
Fax: 1-206-905-8962
Email: guestrelations@hollandamerica.com

Inquiries, compliments and concerns on current or past sailings.

Holland America Line Academy

Website: GoHAL.com
Email: halacademy@hollandamerica.com

Training program that provides practical tools to help travel advisors sell and service their clients with confidence, and maximize their sales efforts.

Incentives & Charters

Phone: 1-800-445-3731
Email: hal_charters_&_incentives@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

Inquiries and bookings for incentive groups and ship charters.

Mariner Society®

Phone: 1-800-547-9139
Fax: 1-206-270-6038
Email: mariner_society@hollandamerica.com
Hours: Monday–Friday 8:00 am–5:00 pm

For questions about a guest's cruise history, updating a guest's Mariner profile and detailed information about the Mariner Society Rewards Program.

Onboard Event Services

Phone: 1-877-885-4259
Fax: 1-206-301-5516
Email: onboardeventservices@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

To set up group events, cocktail parties and reserve onboard meeting space.

Operations Support

Email: operations_support@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

For inquiries regarding travel agency set-up and maintenance.

Public Relations

Phone: 1-800-637-5029
Email: pr@hollandamerica.com
Hours: Monday–Friday 8:00 am–5:00 pm

For media inquiries. Announcements regarding emergency situations are posted on hollandamerica.com.

Reservations: Accounting

Phone: 1-888-663-5384
Fax: 1-206-270-6038
Email: reservation_accounting@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

For credit card transactions, refund inquiries, commission refunds, netting out groups and CPP/P inquiries pre-departure. Reservations Accounting is the main source of reference for accounting discrepancies and ship/sailing cancellations.

Reservations: GDS & Agency Profile Registration

Phone: 1-866-930-2332

For help registering or updating agency information with Holland America Line. Adding or removing pseudo city codes for GDS/API systems such as Amadeus, Apollo, Galileo, Sabre, Revelex and Worldspan.

Reservations: Holland America Line

Phone: 1-800-426-0327
Alaska Phone: 1-800-391-6258
Fax: 1-800-628-4855
Hours: Monday–Friday 5:00 am–7:00 pm
Saturday–Sunday 6:00 am–5:00 pm

For pricing, availability and sales assistance for group and FIT reservations. Also for general inquiries relating to product, destinations and existing cruise reservations.

Reservations: World Cruise

Phone: 1-800-522-3399
Fax: 1-206-281-0627
Email: world_cruise_reservations@hollandamerica.com
Hours: Monday–Friday 6:00 am–5:00 pm

For availability and assistance with Grand Voyages, certificate, Interline and prize winner bookings. Also Carnival Shareholder Benefit, coupons and agency transfers.

Ship Inventory

Email: ship_inventory@hollandamerica.com
Fax: 1-800-547-4720 or 1-206-298-3015

Requests for guaranteed staterooms or issues with stateroom assignments that reservations is unable to assist with.

Ship Services

Phone: 1-800-541-1576
Fax: 1-206-508-8518
Email: hal_ship_services@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

For all individual guest services including special diets and dining requests. To book gift orders online, visit hollandamerica.com.

Shore Excursions

Phone: 1-888-425-9376
Email: HAL_Shore_Excursions@hollandamerica.com
HAL_Shorex_Access@hollandamerica.com
Hours: Monday–Friday 7:00 am–5:00 pm

For assistance with new and existing shore excursion bookings, guests with accessibility needs or direct questions regarding our shore excursion options. To book shore excursions online, please visit hollandamerica.com and select "Already Booked" then click "Book Shore Excursions".

Travel Advisor Standby Rates

Phone: 1-800-424-3681

Holland America Line

450 Third Avenue West
Seattle, WA 98119
1-206-626-9000
hollandamerica.com

TERMS & CONDITIONS

RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

DEPOSIT AND FINAL PAYMENT REQUIREMENTS

Deposit is required at the time of cruise booking and final payment is due 60 to 90 days prior departure, depending on the sailing date and cruise length.

CANCELLATIONS

Depending on the sailing date and length of your cruise, our cancellation policy allows you to cancel your voyage up to 61-121 days prior to departure and receive a full refund. Cancellation fees are based on the fare paid (including 3rd & 4th guests), excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore & land excursions and most pre-purchased gift(s) and/or special service(s). The amount of cancellation fee varies based on the sailing date, length of sailing for the Cruise and time of cancellation. See more details in the Cruise Contract.

2022 EUROPE – 60-DAY FINAL PAYMENT*

At Holland America Line, our thoughts and prayers are with the Ukrainian people in hopes that peace in their country is quickly restored. We also recognize that for some travelers, these developments have added new concerns about making plans to travel to Europe this summer. For new Europe 2022 bookings made on or after March 15, 2022, we are extending a more liberal final payment date of 60 days prior to departure, along with a revised cancellation schedule as follows:

Europe 2022 cancellation fee schedules:

Departures prior to 5/31/22

60–43 days before sailing date: 50% of gross fare
42–22 days before sailing date: 75% of gross fare
21 days or less before sailing date: 100% of gross fare

Departures on or after 5/31/22

60–31 days before sailing date: 75% of gross fare
30 days or less before sailing date: 100% of gross fare

CREW APPRECIATION AND SERVICE CHARGES

For your convenience, a Crew Appreciation will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A Service Charge will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our Crew Appreciation and Service Charge Policy.

TAXES, FEES & PORT EXPENSES

"Taxes, Fees & Port Expenses" or "TFPE" as used by HAL, may include any and all fees, charges, tolls and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the Accessible Cruising section of our website.

MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guests will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.

PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor's permissions and, medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.

RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the Cruise Contract that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury or death) even though HAL may collect monies or make bookings.

ACCURACY OF CONTENTS/GENERAL

Contents of this brochure, including terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to hollandamerica.com for up-to-date information. Any advertised offer may be changed or revoked at any time.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

All guests will be required to agree to the Cruise Contract and all information and terms therein.

*Final payment and cancellation terms vary for the 35-day Voyage of the Vikings. Please refer to the individual booking confirmation for details.